



Mayor James "Jim" Darling
Mayor Pro Tem/Commissioner Veronica Whitacre
Commissioner Javier Villalobos
Commissioner Joaquin J. Zamora



Commissioner J. Omar Quintanilla
Commissioner Tania Ramirez
Commissioner Victor "Seby" Haddad
City Manager Roel "Roy" Rodriguez, P.E.

**NOTICE OF SPECIAL JOINT MEETING TO BE HELD BY THE
MCALLEN BOARD OF COMMISSIONERS WITH THE
MCALLEN DEVELOPMENT CORPORATION AND THE
MCALLEN PUBLIC UTILITY BOARD
MONDAY, JUNE 22, 2020 – 3:30 PM
MCALLEN CITY HALL
CITY COMMISSION CHAMBERS; 3RD FLOOR
1300 HOUSTON AVENUE
MCALLEN TEXAS, 78501**

AGENDA

"At any time during the course of this meeting, the City Commission may retire to Executive Session under Texas Government Code 551.071(2) to confer with its legal counsel on any subject matter on this agenda in which the duty of the attorney to the City Commission under the Texas Disciplinary Rules of Professional Conduct of the State Bar of Texas clearly conflicts with Chapter 551 of the Texas Government Code. Further, at any time during the course of this meeting, the City Commission may retire to Executive Session to deliberate on any subject slated for discussion at this meeting, as may be permitted under one or more of the exceptions to the Open Meetings Act set forth in Title 5, Subtitle A, Chapter 551, Subchapter D of the Texas Government Code."

CALL TO ORDER

JOINT MEETING WITH MCALLEN DEVELOPMENT CORPORATION

1. Ordinance providing for a Budget Amendment to release hold on Capital Projects and Fund Grants, Rent/Mortgage Assistance and WiFi Service.

END OF JOINT MEETING

2. Present questions to staff relating to the June 22, 2020 Regular Meeting Agenda, to be discussed at such meeting.

JOINT MEETING WITH MCALLEN PUBLIC UTILITY BOARD

3. Presentation of Health and Pharmacy Proposals.
4. Presentation of Life and Disability Proposals.

END OF JOINT MEETING

5. Report by Chamber of Commerce on grant program.
6. Update on 2020 Census Proposal.
7. Zencity Report.
8. McAllen 311 Update.
9. Subdivision Monthly Report.
10. Project Status Report through May 31, 2020.
11. Status Report on Parks & Recreation Projects.
12. **EXECUTIVE SESSION, CHAPTER 551, TEXAS GOVERNMENT CODE, SECTION 551.071 (CONSULTATION WITH ATTORNEY), SECTION 551.072 (DELIBERATION REGARDING REAL PROPERTY), SECTION 551.074 (PERSONNEL MATTERS) AND SECTION 551.087 (ECONOMIC DEVELOPMENT)**
 - A) Consultation with City Attorney regarding legal issues related to enforcement of temporary injunction at 223 S. 17th Street, McAllen, Texas. (Section 551.071, T.G.C.)
 - B) Consultation with City Attorney regarding legal issues related to possible litigation to validate use of bonds for Bridge projects. (Section 551.071, T.G.C.)
 - C) Consideration of Economic Development matters. (Section 551.087, T.G.C.)
 - D) Consultation with City Attorney regarding legal issues related to collective bargaining. (Section 551.071, T.G.C.)

ADJOURNMENT

IF ANY ACCOMMODATION FOR A DISABILITY IS REQUIRED (OR INTERPRETERS FOR THE DEAF), NOTIFY THE CITY SECRETARY'S DEPARTMENT AT 681-1020 FORTY-EIGHT (48) HOURS PRIOR TO THE MEETING DATE. WITH REGARD TO ANY ITEM, THE BOARD OF COMMISSIONERS MAY TAKE VARIOUS ACTIONS INCLUDING BUT NOT LIMITED TO RESCHEDULING AN ITEM IN ITS ENTIRETY FOR A FUTURE DATE OR TIME.

C E R T I F I C A T I O N

I, the Undersigned Authority, do hereby certify that the attached agenda of the meeting of the McAllen Board of Commissioners is a true and correct copy and that I posted a true and correct copy of said notice on the bulletin board in the Municipal Building, a place convenient and readily accessible to the general public at all times, and said Notice was posted on June 19, 2020 at 2:00 pm and will remain so posted continuously for at least 72 hours preceding the scheduled time of said meeting in accordance with Chapter 551 of the Texas Government Code.

/s/

Perla Lara, TRMC/CMC, CPM
City Secretary



ITEM SUMMARY

BOARD: City Commission

AGENDA ITEM

1.

DATE SUBMITTED

MEETING DATE

6/22/2020

1. Agenda Item: Ordinance providing for a Budget Amendment to release hold on Capital Projects and Fund Grants, Rent/Mortgage Assistance and WiFi Service.
2. Party Making Request: Angie Rodriguez
3. Applicant:
4. Nature of Request: Consideration and Approval of Budget Amendment for expenses cause by COVID-19
5. Fiscal Impact Summary: **OPTION #1**
General Fund
Estimated FY 2020 Revenues: \$121,645,176
Estimated FY 2020 Expenses: \$124,995,671
Shortfall \$ 3,350,495 - Funding Source: General Fund Balance
OPTION #2
General Fund Shortfall \$3,350,495
Release Capital Projects \$2,843,366
Total \$6,193,858
6. Budgeted: OPTION #1
OPTION #2

Bid Amount:	<u>\$3,350,495.00</u>	Budgeted Amount:	<u>\$0.00</u>
	<u>\$6,193,859.00</u>		<u>\$0.00</u>
Under Budget:	<u>\$0.00</u>	Over Budget:	<u>\$0.00</u>
	<u>\$0.00</u>		<u>\$0.00</u>
		Amount Remaining:	<u>\$0.00</u>
			<u>\$0.00</u>
7. Routing:

Carmen Morales
Angie Rodriguez
Sergio Villasana
Kevin Pagan

Created -
8. Staff Recommendation: Staff recommends approval for a Budget Amendment
9. Advisory Board:
10. City Attorney: Approved - KDP
11. Manager's Recommendation: Approve. RR



MEMORANDUM

To: Roel "Roy" Rodriguez, P.E., City Manager

From: Angie Rodriguez, Budget Director *Angie Rodriguez*

Date: June 15, 2020

Subject: General Fund – Year-End Estimated Fund Balance for FY 2020

GOAL

Consideration and approval to use the unassigned General Fund Balance in the amount of \$3,350,495 to cover FY 2020 Budget shortfall or release the hold on the Capital Projects with a transfer back to the Capital Improvement Fund.

EXPLANATION

In Option #1, the General Fund has an estimated revenues of \$121,645,176 and estimated expenses of \$124,995,671 which provides a shortfall of **\$3,350,495** in the General Fund FY 2020 Budget leaving **170 days** of operating expenditure in fund balance. In Option #2 we have a hold on Capital Projects in the amount of \$2,843,366 and a transfer to the General Fund from the Capital Project Fund in the amount of \$2,843,366. Option #2 would transfer sufficient funds to fill shortfall and fund CIP leaving **161 days** of operating expenditure in fund balance.

OPTIONS:

- Option 1: Authorizing the Budget Amendment of \$3,350,495.

General Fund

Estimated FY 2020 Revenues:	\$121,645,176
Estimated FY 2020 Expenses:	<u>\$124,995,671</u>
Shortfall	\$ 3,350,495

OR

- Option 2: Authorizing the Budget Amendment of \$6,193,861

General Fund Shortfall	\$3,350,495
Transfer out to the General Fund	<u>\$2,843,366</u>
Total	\$6,193,861

RECOMMENDATION

Staff recommends a budget amendment of \$3,350,495 to cover the FY 2020 Budget shortfall or to release the hold on the Capital Projects in the amount of \$2,843,366 with the transfer back to the Capital Improvement Fund in the amount of \$2,843,366.

	A	B	C	D	E	F
1		City of McAllen General Fund Summary By Department				
2						
3						
4						
5						
7			Actual	Original	Adjusted	Estimated
8			18-19	Budget	Budget	19-20
9				19-20	19-20	
10						
11		UNASSIGNED BEGINNING FUND BALANCE	\$ 48,732,108	\$ 54,411,405	\$ 54,411,405	\$ 56,950,623
12						
13		REVENUES				
14		Taxes	\$ 102,819,384	\$ 106,187,208	\$ 106,187,208	\$ 97,789,746
15		Licenses and Permits	2,130,164	2,328,134	2,328,134	2,290,629
16		Intergovernmental	15,609	-	-	-
17		Charges for Services	6,021,986	5,085,218	5,085,218	4,763,052
18		Fines and Forfeits	1,423,373	1,345,000	1,351,600	836,600
19		Investment Earnings	1,959,329	1,400,000	1,400,000	1,279,093
20		Miscellaneous Revenues	3,102,306	1,290,282	1,290,282	1,990,690
21						
22		Total Revenues	117,472,151	117,635,842	117,642,442	108,949,810
23		OTHER FINANCING SOURCE				
24		Transfers In	10,431,600	9,882,333	9,882,333	12,695,366
25		Capital Lease	3,825,227	-	-	-
26						
27		Total Revenues and Other Sources	131,728,978	127,518,175	127,524,775	121,645,176
28						
29		TOTAL RESOURCES	\$ 180,461,086	\$ 181,929,580	\$ 181,936,180	\$ 178,595,799
30						
31		APPROPRIATIONS				
32						
33		OPERATING EXPENSE				
34		General Government	\$ 18,861,963	\$ 20,753,794	\$ 19,792,653	\$ 19,539,552
35		Public Safety	62,844,942	60,191,907	60,641,550	61,181,340
36		Highways and Streets	11,527,254	12,539,571	12,615,290	12,234,643
37		Health and Welfare	2,922,725	2,996,283	3,021,587	3,075,716
38		Culture and Recreation	18,878,500	20,408,387	20,580,461	20,157,426
39		Total Operations Expense	\$ 115,035,384	\$ 116,889,942	\$ 116,651,541	\$ 116,188,677
40						
41		OTHER FINANCING SOURCES (USES)				
42		Transfers Out	8,015,521	8,436,853	8,988,310	8,298,820
43		Debt Service - Motorola Lease Payment	855,571	263,174	508,174	508,174
44		TOTAL APPROPRIATIONS	123,906,476	125,589,969	126,148,025	124,995,671
45						
46		Revenue over/under Expenditures	\$ 7,822,502	\$ 1,928,206	\$ 1,376,750	\$ (3,350,494)
47						
48		UNADJ UNASSIGNED FUND BALANCE	\$ 56,554,610	\$ 56,339,610	\$ 55,788,155	\$ 53,600,128
49						
50		Adjustments:				
51		Board advances	(306,852)	-	-	-
52		Prepays	525,139	-	-	-
53		Other Changes Affecting Working Capital	177,726	-	-	-
54						
55		UNASSIGNED ENDING FUND BALANCE	\$ 56,950,623	\$ 56,339,610	\$ 54,054,515	\$ 53,600,128
56		\$56,950,623				
57		MINIMUM FUND BALANCE TEST				
58		Total Operations - Expenditures	115,035,384	116,889,942	116,651,541	116,188,677
59		Less: Capital Outlay	5,448,078	1,867,429	1,391,385	1,263,451
60		Net Operations - Expenditures	109,587,306	115,022,513	115,260,156	114,925,226
61						
62		1 Day Operating Expenditures	300,239	315,130	315,781	314,864
63		No. of Day's Operating Expenditures				
64		in Fund Balance	190	179	171	170
65						

ORDINANCE NO. 2020-_____

AN ORDINANCE AMENDING THE BUDGET OF THE CITY OF McALLEN FOR THE FISCAL YEAR 2019-2020 EFFECTIVE OCTOBER 1, 2019, BY PROVIDING FOR AN INCREASE IN EXPENDITURES TO-WIT: \$3,350,495.00 TO COVER THE GENERAL FUND SHORTFALL DUE TO THE COVID-19 FINANCIAL IMPACT.

WHEREAS, the Board of Commissioners of the City of McAllen pursuant to Chapter 102 of the Local Government Code has heretofore adopted a budget for the City of McAllen for Fiscal Year 2019-2020. Such budget was effective October 1, 2019 and

WHEREAS, the Board of Commissioners of the City of McAllen deems it in the best interest of the City and for municipal purposes to amend the budget heretofore adopted for such fiscal year by providing for unanticipated expenditures which were not known to the governmental body prior to the adoption of the budget but have since become necessary to fund since the effective date of the budget and to also show revenues which were not anticipated by the governing body in the adoption of the 2019-2020 budget but have been received by the governmental body since that date.

NOW, THEREFORE, BE IT ORDAINED BY THE BOARD OF COMMISSIONERS OF THE CITY OF McALLEN, TEXAS, THAT:

SECTION I: The Budget for the City of McAllen for the Fiscal Year 2019-2020 which became effective October 1, 2019, as set out in Ordinance 2019-58 adopted on September 23, 2019, is hereby amended in the following particulars as shown on Exhibit "A" attached hereto and incorporated herein for all purposes.

SECTION II: The City Manager as Budget Officer shall provide for the filing of a true copy of this Budget Amendment in the office of the County Clerk, Hidalgo County, Texas.

SECTION III: This Ordinance shall be effective after its passage and execution in accordance with the law.

SECTION IV: The City Secretary of the City of McAllen is hereby authorized and directed to cause the caption of this ordinance to be published in a newspaper having general circulation in McAllen, Hidalgo County, Texas in accordance with the Code of Ordinances of the City of McAllen Section 2-56. **Publication of ordinances.**

SECTION V: The City Secretary of the City of McAllen is hereby directed not to publish this Ordinance in the Code of Ordinances of the City of McAllen as it is not

amendatory thereof; however, it shall be cited in the appropriate appendix of the Code of Ordinances.

SECTION VI: If any part or parts of this Ordinance are found to be invalid or unconstitutional by a court having competent jurisdiction, then such invalidity or unconstitutionality shall not affect the remaining parts hereof and such remaining parts shall remain in full force and effect, and to that extent, this Ordinance is considered severable.

CONSIDERED, PASSED and APPROVED this 22nd day of June 2020, at a regular meeting of the Board of Commissioners of the City of McAllen, Texas, at which a quorum was present and which was held in accordance with Chapter 551 of the Texas Government Code.

SIGNED this _____ day of June 2020.

CITY OF McALLEN, TEXAS

James E. Darling, Mayor

ATTEST:

Perla Lara, TRMC/CMC,CPM
City Secretary

Approved as to form:

Evaristo Garcia, Jr., Asst. City Attorney

ORDINANCE NO. 2020-_____

AN ORDINANCE AMENDING THE BUDGET OF THE CITY OF McALLEN FOR THE FISCAL YEAR 2019-2020 EFFECTIVE OCTOBER 1, 2019, BY PROVIDING FOR AN INCREASE IN EXPENDITURES TO-WIT: \$6,193,861.00 TO COVER THE GENERAL FUND SHORTFALL OF \$3,350,495.00 AND RELEASE THE HOLD ON THE CAPITAL PROJECTS OF \$2,843,366.00 DUE TO THE COVID-19 FINANCIAL IMPACT.

WHEREAS, the Board of Commissioners of the City of McAllen pursuant to Chapter 102 of the Local Government Code has heretofore adopted a budget for the City of McAllen for Fiscal Year 2019-2020. Such budget was effective October 1, 2019 and

WHEREAS, the Board of Commissioners of the City of McAllen deems it in the best interest of the City and for municipal purposes to amend the budget heretofore adopted for such fiscal year by providing for unanticipated expenditures which were not known to the governmental body prior to the adoption of the budget but have since become necessary to fund since the effective date of the budget and to also show revenues which were not anticipated by the governing body in the adoption of the 2019-2020 budget but have been received by the governmental body since that date.

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SIGNED this _____ day of June 2020.

CITY OF McALLEN, TEXAS

James E. Darling, Mayor

ATTEST:

Perla Lara, TRMC/CMC,CPM
City Secretary

Approved as to form:

Evaristo Garcia, Jr., Asst. City Attorney



To be assigned by Office of Management & Budget dept.

DATE OF ENTRY

ENTRY MADE BY

JOURNAL ENTRY

ORDINANCE NO.

INTRANET CIP LISTING UPDATE

The CIP listing will be updated when posting of transaction is done.

(Round up all amounts to the nearest hundred dollars)

OPTION #1 - Budget amendment in the amount of \$3,350,495 to cover the General Fund shortfall due to the CONVID-19 Financial Impact. Approval to use the unassigned General Fund Balance will leave **170 days** of operating expenditure in fund balance.

City Manager

Signature

Date _____

Office of Management & Budget

Signature

Date _____

Finance

Signature

Date _____



BUDGET AMENDMENT REQUEST FORM

FUND: General Fund & CIP
DEPARTMENT: City Manager's Office
FISCAL YEAR: 19-20

To be assigned by Office of Management & Budget dept.

REVIEW BY _____

DATE OF ENTRY _____

ENTRY MADE BY _____

JOURNAL ENTRY _____

ORDINANCE NO. _____

INTRANET CIP LISTING UPDATE _____

The CIP listing will be updated when posting of transaction is done.

Fund	Dept. & Division	Activity	Element & Object	Project Code	Description	Original/Revised Budget	Debit/Credit	Revised Budget
011	0000	290	09-00	n/a	General Fund – Year-End Estimated Fund Balance for FY 2020	\$ 56,950,623	\$ (3,350,495)	\$ 53,600,128
011	0000	391	23-00	n/a	Transfer to the General Fund from the CIP Fund	-	(2,843,366)	(2,843,366)
300	9010	499	74-02	n/a				-
								-
					General Fund – Year-End Estimated Fund Balance for FY 2020	\$ 56,950,623	\$ (6,193,861)	\$ 50,756,762

(Round up all amounts to the nearest hundred dollars)

JUSTIFICATION:

OPTION #2 - Budget Amendment in the amount of \$6,193,861 to cover the General Fund shortfall of \$3,350,495 and release the hold on the Capital Projects of \$2,843,366. Approval to use the unassigned General Fund Balance will leave **161 Days** of operating expenditure in fund balance.

City Manager

Signature _____ Date _____

Office of Management & Budget

Signature _____ Date _____

Finance

Signature _____ Date _____

**CAPITAL IMPROVEMENT PROJECTS FUND
CAPITAL PROJECTS ON HOLD**

Project	Account No.	Budget FY 19-20	Funds
1 Phone System Upgrade	300-8708-416-66-20-EO2002	\$ 203,000	\$ 198,000
2 Human Resource Management Software	300-8708-416-66-24-EO2001	400,000	400,000
3 Restroom Facility Training	300-8708-426-66-10-BB2001	100,000	100,000
4 Roadway Safety Improvements	300-8708-426-66-30-CA1701	100,000	34,590
5 Subdivision Paving	300-8708-436-66-36-IR0105	100,000	100,000
6 Developers Sidewalk - Net (Revenue \$160,000)	300-8708-436-66-36-IR1601	300,000	300,000
7 Dove Avenue Widening	300-8708-436-66-36-IR2001	350,000	350,000
8 Street Repaving	300-8708-436-66-36-IR2004	500,000	412,102
9 Oval Park Restroom Facilities	300-8708-466-66-10-BB1902	138,302	53,765
10 Lark Community Center Kitchen Upgrade	300-8708-466-66-10-BB2002	11,550	11,550
11 Youth Baseball Complex Additional Parking	300-8708-466-66-30-CA2005	577,495	577,495
12 Ware Rd Colbath & Augusta Landscape	300-8708-466-66-30-CA2007	132,000	132,000
13 Miracle Field (Savings Only)	300-8708-466-66-30-CP1807	177,000	57,133
14 Westside Park - Parking Lot Rehab	300-8708-466-66-30-CP1811	50,000	50,000
15 Crockett Park	300-8708-466-66-30-CP2001	160,000	160,000
16 Fireman's Park H2O Hut Relocation	300-8708-466-66-30-CP2002	115,000	115,000
17 Adaptive Playground Baseball Field	300-8708-466-66-30-EP2001	100,000	100,000
18 Adaptive Playground Palm View	300-8708-466-66-30-EP2002	100,000	100,000
19 Municipal Park East Playground	300-8708-466-66-30-EP2003	100,000	100,000
20 Stadium Parking	300-8708-466-66-99-NP2004	113,451	113,451
		\$ 3,827,798	\$ 3,465,086

CIP Projects Savings	\$ 3,465,086
Gas Royalties Received	(153,304)
Sales tax incentive	(549,490)
FTA Contribution (Sidewalks)	(160,000)

Total 2,602,292

	\$ 2,602,292
Ending Fund Balance FY 2020	275,818
	\$ 2,878,110

Uvalde RBC Emergency Repairs -
City Manager approved 5/11/2020

\$ 34,744
\$ 2,843,366



ITEM SUMMARY

BOARD: City Commission

AGENDA ITEM

2.

DATE SUBMITTED

6/15/2020

MEETING DATE

6/22/2020

1. Agenda Item: Present questions to staff relating to the June 22, 2020 Regular Meeting Agenda, to be discussed at such meeting.
2. Party Making Request:
3. Nature of Request:
4. Routing:

Cindy Gonzalez
Perla Lara
Kevin Pagan

Created/Initiated - 6/15/2020
Approved - 6/16/2020
Final Approval - 6/16/2020
5. Staff Recommendation:
6. Advisory Board:
7. City Attorney:
8. Manager's Recommendation:



ITEM SUMMARY

BOARD: City Commission

AGENDA ITEM

3.

DATE SUBMITTED

6/10/2020

MEETING DATE

6/22/2020

1. Agenda Item: Presentation of Health and Pharmacy Proposals.

2. Party Making Request: Jolee Perez

3. Nature of Request:

4. Routing:

Jolee Perez
Jeff Johnston
Angie Rodriguez
Sergio Villasana

Created/Initiated - 6/10/2020
Approved - 6/10/2020
Approved - 6/15/2020
Final Approval - 6/15/2020

5. Staff Recommendation: Staff recommends awarding continued business to UnitedHealthcare for a period of three years, commencing October 1, 2020, with options to renew for two additional years.

6. Advisory Board:

7. City Attorney:

8. Manager's Recommendation:



MEMORANDUM

TO: Roy Rodriguez, City Manager
CC: Jeff Johnston, Assistant City Manager & Insurance Committee
FROM: Jolee Perez; Director of Employee Benefits
RE: Health & Pharmacy RFP
DATE: June 3, 2020

In March of 2020, we issued a Request for Proposal for Medical and Pharmacy due to the expiration of our current contract with UnitedHealthcare. In doing so, we were able to assess the market and see how our current contract compared to market offerings in the industry. It also gave us a chance to negotiate enhancements to our current plan and services.

For the construction of the RFP and the analysis of the respondents, the team consisted of staff, along with two consultant representatives from different entities, Honest Rx for pharmacy review and Holmes Murphy for medical review. The review of the respondent proposals was done independently by each of the three entities. Next, a joint collaboration summary was conducted. All three entities found similar findings in the proposals and while the scores were slightly different between each individual analysis, the overall ranking and results were extremely close between them.

There were five total respondents to the RFP. Two were only proposing as Pharmacy Benefit Managers. In order to start the evaluations, we had to review the stand-alone PBM's first to determine if the proposals merited a carve-out approach to Pharmacy (where the pharmacy benefit manager is not tied to the medical administrator). After thorough analysis, it was determined that neither of the respondents offered enough benefit, cost control or value-added service to merit a carve-out approach for consideration.

Evaluation factors included:

Medical Evaluation

Fees, Renewals & Guarantees (35%)
Administrative Capability (40%)
Network/Disruption (15%)
References (10%)

Pharmacy Evaluation

Fees, Renewals & Guarantees (25%)
Administrative Capability (25%)
Network/Disruption (15%)
References (10%)
Contract/Rebate Guarantees (25%)

The remaining respondents were the incumbent, UnitedHealthcare, along with Blue Cross Blue Shield and Aetna. All three of these respondents proposed both Medical and Pharmacy. After a 360-degree evaluation of proposals, here is the average of all independent evaluators:

	<u>UHC</u>	<u>AETNA</u>	<u>BCBS</u>
Medical Evaluation	4.18	3.12	2.99
Pharmacy Evaluation	4.27	3.76	3.12
FINAL SCORES	4.22	3.44	3.06

Based on a 360-degree evaluation of proposals and our current claims, the following are our projected total expenses by carrier for fiscal year 2020-21 based on a 7% claims trend and accounting for carrier differences. This analysis can be found later in the memo.

<u>UHC</u>	<u>AETNA</u>	<u>BCBS</u>
\$16,114,651	\$15,656,830	\$16,000,739

Outlined below are some high-level bullet points for each of the top three respondents:

Blue Cross Blue Shield

Advantages

- One-time Transition Allowance of \$500K.
- Broad network (no wrap) with strong facility discounts.
- Aggressive pharmacy rebate monthly credit.
- Provides same pricing for 30-day/90-day retail.
- Lowest subrogation retainment percentage of all respondents.
- Pharmacy performance guarantees have no offsetting.
- Livongo offered (third party diabetes program at cost)

Disadvantages

- Will not provide a medical and pharmacy claim guarantee.
- Stop Loss Experience Refund not offered
- Booking of funding INBR liability is increased by \$800K due to 365-day claim filing.
- Unable to mirror current Diabetes Health Plan program (will add significant cost to members).
- SBC compliance and assistance would be an extra cost.
- Lack partnership in cost containment recommendations and plan design review.
- Run out not included in proposal (minimally \$302K, potentially more due to claims filing deadlines).
- Based on prior experience - identified administrative errors, claims adjudication issues and inaccurate/untimely relay of information necessary administrative information. Current clients and references confirmed that this is still an issue.
- Concern over erosion of claims due to adjudication issues and lack of cost containment partnership.

Aetna

Advantages

- One-time \$100K Fee Holiday.
- One-time Transition Allowance of \$25K.
- Pharmacy Rebate Share derived value expected to be of higher value than other respondents.
- Provides a network of providers in Mexico; \$5 per claim additional fee.
- Offering CVS Care Pass – a perks program for CVS prescription fills.
- Would provide an onsite staff member full time.
- Run out costs are included in plan year fees.
- Livongo offered (third party diabetes program at cost)
- Vera Health offer (clinic w/1-year implementation at additional cost – minimally \$364K annually).

Disadvantages

- Will not provide a medical and pharmacy claim guarantee.
- Stop Loss Experience Refund not offered
- Will not provide a stop loss cap on subsequent years.
- Shared Savings percentage of fees retainment is higher than other respondent with wrap network.
- Pharmacy guarantees have offsetting.
- Booking of funding INBR liability is increased by \$90K due to 120-day claim filing.
- Unable to mirror current Diabetes Health Plan program (will add significant cost to members).
- Reporting and analysis are limited to specific number of hours of labor. End of year depth of evaluation and insight limited compared to incumbent.
- Concern over SBC compliance and assistance.

UnitedHealthcare (Incumbent)

Advantages

- Providing a claim guarantee for all five years.
- Offering a Stop Loss Experience Refund
- Offering a Stop Loss rate cap on subsequent years of 35%.
- Strong Provider Discounts.
- \$15K higher wellness allowance than other respondents.
- Submitted proposal with removal of mandatory mail program.
- Added hybrid rebate share structure – increasing rebates retained by City.
- Provides same pricing for 30-day/90-day retail.
- Included at no additional cost Advocate4Me Program (\$3.79 PEPM value).
- SBC compliance and assistance at no additional cost.
- Shared savings claim caps.
- Run out included in plan year fees.
- No transitional expenses or disruption for members.

Disadvantages

- Shared Savings PEPM cap higher than the other respondent with wrap network.
- Had opportunity to partner with Health Action Council for more aggressive offer and declined.
- Pharmacy guarantees have offsetting.
- Lower rebate sharing derived value as compared to other respondents.

The financial projections analysis puts approximately \$458K between the highest and lowest respondent. Because these financial projections are predictions of claims that will be incurred by members, this is statistically not enough differential to make a determination.

Therefore, the value to the overall scores of the evaluations are significant with the incumbent having the highest score.

UHC has enhanced our current plan and administration significantly:

- Addition of Advocate4Me at no additional cost
- Removal of Mandatory Mail Program
- Addition of 30/90 day same pricing at retail Rx
- Provision of higher allowances
- Addition of Shared Savings claim caps

In addition, they have provided the two most important guarantees that the other respondents have not (claims guarantee factors for all five years and aggressive stop loss rate caps for subsequent years). This provides financial incentive for them to continue to help contain costs on our plan. Lastly, UnitedHealthcare is able to continue administering the Diabetes Health Program which is of significant value to our members.

Staff recommends awarding continued business to UnitedHealthcare for a period of three years, commencing October 1, 2020, with options to renew for two additional years.

CURRENT PLAN

	UNITED HEALTHCARE	UNITED HEALTHCARE	AETNA	BLUE CROSS BLUE SHIELD
Medical TPA / PPO Network	United Healthcare	United Healthcare	Aetna	Blue Cross Blue Shield
Stop Loss Carrier	United Healthcare	United Healthcare	Aetna	Blue Cross Blue Shield
Pharmacy Benefit Manager	Optum Rx	Optum Rx	Aetna	Prime Therapeutics
ISL Deductible and Contract Period	\$250,000 (Paid/12 w/TL)	\$250,000 (Paid/12 w/TL)	\$250,000 (12/15)	\$250,000 (12/15)
ISL Plan Year Maximum	Unlimited	Unlimited	Unlimited	Unlimited
ASL Contract Period	Paid 12 w 3mo/TL	Paid 12 w 3mo/TL	Paid 12 w 3mo/TL	12/15
ASL Attachment Point	125%	125%	125%	125%
ISL & ASL Contract Includes	Medical + Rx Claims	Medical + Rx Claims	Medical + Rx Claims	Medical + Rx Claims
Carrier Claim Factor Guarantee	Yes	Yes	No	No
Carrier Claim Factor: PEPM	\$672.67	\$707.28	\$694.50	\$612.17
Run-Out Administrative Fees:	Already included/Paid	Already included/Paid	Already included/Paid	\$41.23
Run Out Administration Duration	6 months	6 months	12 months	3 months Required / Need 12
Projected Annual Enrollment (Subscribers per month x 12 months)	23,580	23,832	23,832	23,832
Administrative Fee 2020-2021: PEPM	\$44.85	\$44.85	\$39.89	\$50.70
Administrative Fee 2021-2022: PEPM	Out for bid	\$44.85	\$41.08	\$50.70
Administrative Fee 2022-2023: PEPM	Out for bid	\$44.85	\$42.30	\$50.70
Administrative Fee 2023-2024: PEPM	Out for bid	\$46.20	\$43.97	\$52.76
Administrative Fee 2024-2025: PEPM	Out for bid	\$47.58	\$45.72	\$54.93
ISL Premium: PEPM	\$46.62	\$55.07	\$47.96	\$55.21
ASL Premium: PEPM	\$2.69	\$2.83	\$1.51	\$1.53
Prescription Rebate: PEPM	-\$36.00	-\$36.00	-\$34.67	-\$44.75
Net 2020-21 Fixed Cost: PEPM	\$58.16	\$66.75	\$54.69	\$62.69
Total Estimated Claims based on Carrier Claims Factor	\$15,861,558.60	\$16,855,896.96	\$16,551,324.00	\$14,589,235.44
Shared Savings Fees	\$353,700.00	\$166,824.00	\$95,328.00	\$0.00
Additional expense for 120/365 claim filing	\$0.00	\$0.00	\$90,000.00	\$800,000.00
Fee Holiday / Implementation Allowance	\$0.00	\$0.00	-\$125,000.00	-\$500,000.00
Onsite Resource (Value)	\$0.00	\$0.00	-\$125,000.00	\$0.00
Ability to provide required reporting vs. having to outsource to 3rd party	\$0.00	\$0.00	\$0.00	\$100,000.00
Administrative/Service Factor	\$0.00	\$0.00	\$0.00	\$291,784.71
Additional Rebate Sharing Potential	\$0.00	-\$108,738.23	-\$336,964.59	-\$72,221.24
Fixed Administrative Costs	\$1,371,412.80	\$1,590,786.00	\$1,303,372.08	\$1,494,028.08
Carrier Projected Expense	\$17,586,671.40	\$18,504,768.73	\$17,453,059.49	\$16,702,826.99
Maximum Claims (ASL Attachment)	\$19,826,948.25	\$21,069,871.20	\$20,689,155.00	\$18,236,544.30
Carrier Maximum Expense (Admin & ASL Attachment)	\$21,198,361.05	\$22,660,657.20	\$21,992,527.08	\$19,730,572.38
360 Review of Proposals - Projected Expense Year 1	\$15,814,441.00	\$16,114,651.17	\$15,656,830.48	\$16,000,739.77
360 Review of Proposals - Projected Expense Year 2	N/A	\$17,127,255.73	\$16,843,047.21	\$17,472,840.15
360 Review of Proposals - Projected Expense Year 3	N/A	\$18,210,742.61	\$17,977,278.86	\$18,512,987.55
360 Review of Proposals - Projected Expense Year 4	N/A	\$19,402,306.34	\$19,199,595.88	\$19,675,039.19
360 Review of Proposals - Projected Expense Year 5	N/A	\$20,675,678.63	\$20,506,595.69	\$20,917,619.39
FIVE YEAR OVERALL PROJECTED SPEND	N/A	\$91,530,634.48	\$90,183,348.12	\$92,579,226.05

RESPONDENT SUMMARY

Aggregate Analysis

RESPONDENTS	ADMIN	PPO	STOP LOSS	PHARMACY	COMMENT
Aetna	X	X	X	X	
Benecard Services				X	Offer did not justify carve out.
Blue Cross Blue Shield	X	X	X	X	
Phoenix Benefit Management				X	Offer did not justify carve out.
United Healthcare	X	X	X	X	Incumbent

HEALTH RANKINGS	SUBTOTAL	Jolee Perez Director of Benefits	Rosie Pedraza Assistant Director of Benefits	Tim Foster Honest Rx	Morgan Young Holmes Murphy
Aetna	3.12	3.44	2.91		3.00
Blue Cross Blue Shield	2.99	3.05	2.95		2.98
United Healthcare	4.18	4.12	4.35		4.07

PHARMACY RANKINGS	SUBTOTAL	Jolee Perez Director of Benefits	Rosie Pedraza Assistant Director of Benefits	Tim Foster Honest Rx	Morgan Young Holmes Murphy
Aetna	3.76	3.73	3.70	3.86	
Blue Cross Blue Shield	3.12	3.17	2.95	3.23	
United Healthcare	4.27	4.06	4.23	4.51	

EVALUATION FACTORS	MEDICAL	PHARMACY
Fees, Renewals & Guarantees	35%	25%
Administrative Ability	40%	25%
Network/Disruption	15%	15%
References	10%	10%
Contract/Rebate Guarantees	N/A	25%

RESPONDENTS FINAL SCORE	TOTAL	COMMENT
Aetna	3.44	
Blue Cross Blue Shield	3.06	
United Healthcare	4.22	Incumbent

ITEM SUMMARY

BOARD: City Commission

AGENDA ITEM

4.

DATE SUBMITTED

6/10/2020

MEETING DATE

6/22/2020

1. Agenda Item: Presentation of Life and Disability Proposals.
2. Party Making Request: Jolee Perez
3. Nature of Request: Presentation and discussion of Life & Disability proposals.
4. Routing:

Jolee Perez	Created/Initiated - 6/10/2020
Jeff Johnston	Approved - 6/10/2020
Angie Rodriguez	Approved - 6/10/2020
Sergio Villasana	Final Approval - 6/10/2020
5. Staff Recommendation: Staff recommends that the City's Employee Life & Disability programs (including Basic Life, Voluntary Life with AD&D, Short-Term Disability and Long-Term Disability) be awarded for a period of three years commencing on October 1, 2020 to Lincoln Financial with an option to renew for up to two additional years pending favorable rate terms.
6. Advisory Board:
7. City Attorney:
8. Manager's Recommendation:



MEMORANDUM

TO: Roy Rodriguez, City Manager
CC: Jeff Johnston, Assistant City Manager & Insurance Committee
FROM: Jolee Perez; Director of Employee Benefits
DATE: June 3, 2020
RE: Life & Disability Proposals

During the spring of 2020, proposals were solicited for the City's Employee Life & Disability Plans. This includes Basic Life (Employer Paid), Voluntary Life with AD&D (Employee Paid) and Short/Long Term Disability (Employee Paid). Our current carrier is Dearborn and we have been with Dearborn since October of 2015.

We received six proposals. Each proposal was reviewed for rate structure, plan design features, administrative capability and references. Based on these factors, four carriers were identified as top respondents: Dearborn (incumbent), Sunlife, Lincoln and UHC.

Sunlife & Lincoln presented the most promising rate structures that represented just over \$50K in savings over our current plan in the first year. Sunlife is estimated to be just a bit larger on the savings, but not enough to statistically make a difference based on projections alone (.008).

However, Lincoln offered a much more attractive voluntary life plan design as it relates to current and to Sunlife;

- No salary cap on maximum coverage (*as is current, Sunlife implemented a 10x cap*)
- Guarantee Issue increased from \$200K to \$250K (*improved over current, better than Sunlife*)
- Guarantee Issue Subsequent Years a \$20K increase without EOI or cap (*improved over current, better than Sunlife \$10K with cap at GI*)
- Guarantee Issue for spouse \$50K (*improved over current, better than Sunlife \$25K*)
- Guarantee Issue Subsequent Years for Spouse a \$10K increase without EOI or cap (*improved over current, better than Sunlife \$5K with cap at GI*)
- Maintains child age limit at 26 (*as is current, Sunlife implemented age 25 cap*)

In addition, we have had a very favorable experience with Lincoln in the past. Our prior termination of contract was the result of rate increase only during the renewal period after a significant number of fatalities incurred during their tenure.

Staff Recommendation:

Staff recommends that the City's Employee Life & Disability programs (including Basic Life, Voluntary Life with AD&D, Short-Term Disability and Long-Term Disability) be awarded for a period of three years commencing on October 1, 2020 to Lincoln Financial with an option to renew for up to two additional years pending favorable rate terms.

Plan Type	Lives	DEARBORN (CURRENT)	UHC		SUNLIFE		UNUM		LINCOLN		METLIFE		HARTFORD/ AETNA	
Basic Life Plan / Commissioners	7	\$ 18.90	\$ 18.90	0%	\$ 15.75	17%	\$ 17.85	6%	\$ 16.28	14%	\$ 18.90	0%	\$ 18.90	0%
Basic Life Plan / General	1966	\$ 5,296.03	\$ 5,296.03	0%	\$ 4,413.36	17%	\$ 5,001.81	6%	\$ 4,560.47	14%	\$ 5,296.03	0%	\$ 5,296.03	0%
Basic Life Plan / PUB & Bridge Board	8	\$ 21.60	\$ 21.60	0%	\$ 18.00	17%	\$ 20.40	6%	\$ 18.60	14%	\$ 21.60	0%	\$ 21.60	0%
Short Term Disability (14 Day)	340	\$ 3,078.65	\$ 2,759.30	10%	\$ 2,937.23	5%	\$ 2,769.15	10%	\$ 2,459.12	20%	\$ 2,616.85	15%	\$ 3,198.22	-4%
Short Term Disability (7 Day)	164	\$ 4,762.35	\$ 4,307.10	10%	\$ 4,481.04	6%	\$ 4,281.40	10%	\$ 4,085.84	14%	\$ 4,048.00	15%	\$ 4,994.75	-5%
Long Term Disability (2 Yr)	234	\$ 3,042.50	\$ 3,005.95	1%	\$ 3,042.50	0%	\$ 2,876.18	5%	\$ 2,702.35	11%	\$ 2,555.63	16%	\$ 3,042.50	0%
Long Term Disability (5 Yr)	237	\$ 2,695.51	\$ 2,697.39	0%	\$ 2,695.51	0%	\$ 2,565.18	5%	\$ 2,393.52	11%	\$ 2,263.52	16%	\$ 2,695.51	0%
Long Term Disability (Age 65)	320	\$ 4,926.13	\$ 4,839.30	2%	\$ 4,926.13	0%	\$ 4,691.40	5%	\$ 4,381.06	11%	\$ 4,137.02	16%	\$ 4,926.13	0%
Voluntary Life Plan with AD&D	675	\$ 20,676.06	\$ 20,675.88	0%	\$ 18,709.13	10%	\$ 20,140.12	3%	\$ 20,675.88	0%	\$ 20,675.88	0%	\$ 20,675.88	0%
Voluntary Life Plan with AD&D - Child	313	\$ 813.80	\$ 813.80	0%	\$ 741.81	9%	\$ 813.80	0%	\$ 719.90	12%	\$ 813.80	0%	\$ 813.80	0%
Voluntary Life Plan with AD&D - Spouse	247	\$ 4,114.61	\$ 4,114.55	0%	\$ 3,426.41	17%	\$ 4,029.35	2%	\$ 3,783.50	8%	\$ 4,114.55	0%	\$ 3,461.45	16%
Monthly Total	4511	\$ 49,446.14	\$ 48,549.80	2%	\$ 45,406.86	8%	\$ 47,206.64	5%	\$ 45,796.52	7%	\$ 46,561.79	6%	\$ 49,144.77	1%
Annual Total		\$ 593,353.67	\$ 582,597.58	2%	\$ 544,882.37	8%	\$ 566,479.68	5%	\$ 549,558.27	7%	\$ 558,741.43	6%	\$ 589,737.19	1%
Annual Savings		\$ -	\$ 10,756.09		\$ 48,471.30		\$ 26,873.99		\$ 43,795.39		\$ 34,612.23		\$ 3,616.47	

Savings/Year	\$ 10,756	\$ 48,471	\$ 26,874	\$ 43,795	\$ 34,612	\$ 3,616
Allowances - Year 1	\$ 23,760	\$ 10,000	\$ 10,000	\$ 10,000	\$ 5,623	\$ 10,000
Allowances - Year 2	\$ -	\$ 10,000	\$ 10,000	\$ 10,000	\$ 5,623	\$ 10,000
Allowances - Year 3	\$ -	\$ 10,000	\$ 10,000	\$ 10,000	\$ 5,623	\$ 10,000

Savings - Year 1	\$ 34,516	\$ 58,471	\$ 36,874	\$ 53,795	\$ 40,236	\$ 13,616
Savings - 3 Years	\$ 56,028.27	\$ 175,413.90	\$ 110,621.97	\$ 161,386.18	\$ 120,706.70	\$ 40,849.42

BASIC & VOLUNTARY LIFE

PLAN TYPE	LIVES	DEARBORN (CURRENT)	SUNLIFE		LINCOLN		UHC	
Basic Life Plan / Commissioners	7	\$18.90	\$ 15.75	17%	\$ 16.28	14%	\$ 18.90	0%
Basic Life Plan / General	1966	\$5,296.03	\$ 4,413.36	17%	\$ 4,560.47	14%	\$ 5,296.03	0%
Basic Life Plan / PUB & Bridge Board	8	\$21.60	\$ 18.00	17%	\$ 18.60	14%	\$ 21.60	0%
Basic Term Life Total		\$5,336.53	\$ 4,447.11		\$ 4,595.35		\$ 5,336.53	
Voluntary Life Plan with AD&D	675	\$20,676.06	\$ 18,709.13	10%	\$ 20,675.88	0%	\$ 20,675.88	0%
Voluntary Life Plan with AD&D - Child	313	\$813.80	\$ 741.81	9%	\$ 719.90	12%	\$ 813.80	0%
Voluntary Life Plan with AD&D - Spouse	247	\$4,114.61	\$ 3,426.41	17%	\$ 3,783.50	8%	\$ 4,114.55	0%
Voluntary Term/AD&D Total	3216	\$25,604.47	\$ 22,877.35	11%	\$ 25,179.28	2%	\$ 25,604.23	0%
Annual BASIC & VOL Total		\$371,292.02	\$ 327,893.46	12%	\$ 357,295.52	4%	\$ 371,289.14	
Savings		\$0.00	\$ 43,398.56		\$ 13,996.50		\$ 2.88	

BASIC LIFE INSURANCE	DEARBORN (CURRENT)	SUNLIFE	LINCOLN	UHC
All Active Eligible Commission & Board	\$75,000	\$75,000	\$75,000	\$75,000
All Active FT Employees	2x Salary up to \$100k	2x Salary up to \$100k	2x Salary up to \$100k	2x Salary up to \$100k
Rate Guarantee	36 Months	36 Months	36 Months	24 Months
Conversion	Included	Included	Included	Included
Accelerated Death Benefit	Included	Included	Included	Included
Waiver of Premium	Included	Included	Included	Included
Age Reduction	65% at 70, 50% at 75	65% at 70, 50% at 75	65% at 70, 50% at 75	65% at 70, 50% at 75
VOLUNTARY LIFE AND AD&D	DEARBORN (CURRENT)	SUNLIFE	LINCOLN	UHC
Rate Guarantee	36 Months	36 Months	36 Months	24 Months
Emp Minimum Coverage Amount	\$10,000	\$10,000	\$10,000	\$10,000
Emp Maximum Coverage Amount	\$500,000	10x salary up to \$500,000	\$500,000	\$500,000
Employee Guarantee Issue Limit	\$200,000	\$200,000	\$250,000	\$200,000
Emp Guarantee Issue 1st year	EOI	up to \$200,000 @ OE	up to \$250,000 @ OE	\$10,000 increment up to GI level, EOI for Late Entrants
Emp Guarantee Issue Subsequent Years	EOI	One \$10,000 increment increase up to GI, even for late entrants	up to a \$20,000 increase regardless of GI limit up to \$500k	\$10,000 increment up to GI level. EOI for Late Entrants
Emp Age Reduction	65% at 70, 50% at 75	65% at 70, 50% at 75	65% at 70, 50% at 75	65% at 70, 50% at 75
Emp Conversion	Included	Included	upon termination	Included
Emp Accelerated Death Benefit	Included	Included	Included	Included
Emp Waiver of Premium	Included	Included	Included	Included
Emp Portability	Included	Included	Included	Included
Sp Minimum Coverage Amount	\$5,000	\$5,000	\$5,000	\$5,000
Sp Maximum Coverage Amount	\$250k, <= Emp coverage	\$250k, <= Emp coverage	\$250k, <= Emp coverage	\$250k, <= Emp coverage
Sp Guarantee Issue Limit	\$25,000	\$25,000	\$50,000, not to exceed Emp Amount	\$25,000
Sp Guarantee Issue 1st year	EOI	GI up to \$25k	GI up to \$50k	\$5,000 Increase up to GI, EOI
Sp Guarantee Issue Subsequent years	EOI	One \$5,000 increment increase up to GI, even for	Up to \$10,000 increase regardless of GI limit, up to plan maximum	\$5,000 Increase up to GI, EOI required for Late Entrants
Sp Age Reduction	Driven by Employee Age	Driven by Employee Age	Driven by Employee Age	Driven by Employee Age
Sp Termination Age	At Employee's termination/retirement	At Employee's termination/retirement	At Employee's termination/retirement	At Employee's Termination/Retirement
Sp Conversion	Included	Included	Included	Included
Sp Accelerated Death Benefit	Included	Included	Included	Included
Sp Waiver of Premium	Excluded	Included	Included	Excluded
Sp Portability	Included	Included	Included	Included
Children Birth to age 14 days	\$1,000	\$1,000	\$1,000	\$1,000
Children Cov Amt: 15 days but less than 6 months	\$1,000	\$1,000	\$1,000	\$1,000
Children Cov Amt: 6 Mo - 26, if unmarried & FT Student	\$10,000	(up to age 25) \$10,000	\$10,000	\$10,000
Employee Navigator Link	yes	yes	yes	yes

PLAN TYPE	LIVES	DEARBORN (CURRENT)	SUNLIFE		LINCOLN		UHC	
Short Term Disability (14 Day) 2019-20	237	\$3,078.65	\$ 2,937.23	5%	\$ 2,459.12	20%	\$ 2,759.30	10%
Short Term Disability (7 Day) 2019-20	320	\$4,762.35	\$ 4,481.04	6%	\$ 4,085.84	14%	\$ 4,307.10	10%
Monthly Total		\$7,841.00	\$ 7,418.27	5%	\$ 6,544.96	17%	\$ 7,066.40	10%
Annual Total		\$94,092.02	\$ 89,019.28	5%	\$ 78,539.54	17%	\$ 84,796.80	10%
Savings		\$0.00	\$ 5,072.74		\$ 15,552.47		\$ 9,295.21	

SHORT TERM DISABILITY 7-DAY WAITING PERIOD	DEARBORN (CURRENT)	SUNLIFE	LINCOLN	UHC
Rate Guarantee	36 Months	36 Months	36 Months	24 Months
Benefit Percent	60%	60%	60%	60%
Elimination Pd	7 Days	7 Days	7 Days	7 Days
Maximum Weekly Benefit	\$1,000	\$1,000	\$1,000	\$1,000
Minimum Weekly Benefit	\$100	\$100	\$100	\$50
Benefit Duration	13 Weeks	13 Weeks	13 Weeks	12 Weeks
Pre-Existing Conditions	3/12 Pre-Ex Limitation	3/12 Pre-Ex Limitation	3/12 Pre-Ex Limitation	3/12 Pre-Ex Limitation
Partial Disability Benefit	Included	Included	Included	Included
Guarantee Issue	Yes	Yes	Yes	Yes
SHORT TERM DISABILITY 14-DAY WAITING PERIOD	DEARBORN (CURRENT)	SUNLIFE	LINCOLN	UHC
Rate Guarantee	36 Months	36 Months	36 Months	24 Months
Benefit Percent	60%	60%	Not to exceed 60% of weekly	60%
Elimination Pd	14 Days	14 Days	14 Days	14 Days
Maximum Weekly Benefit	\$1,000	\$1,000	\$1,000	\$1,000
Minimum Weekly Benefit	\$100	\$100	\$100	\$50
Benefit Duration	13 Weeks	13 Weeks	13 Weeks	11 Weeks
Pre-Existing Conditions	3/12 Pre-Ex Limitation	3/12 Pre-Ex Limitation	3/12 Pre-Ex Limitation	3/12 Pre-Ex Limitation
Partial Disability Benefit	Included	Included	Included	Included
Guarantee Issue	Yes	Yes	Yes	Yes

PLAN TYPE	LIVES	DEARBORN (CURRENT)	SUNLIFE		LINCOLN		UHC	
Long Term Disability (2 Yr) 2019-20	340	\$3,042.50	\$ 3,042.50	0%	\$ 2,702.35	11%	\$ 3,005.95	1%
Long Term Disability (5 Yr) 2019-20	164	\$2,695.51	\$ 2,695.51	0%	\$ 2,393.52	11%	\$ 2,697.39	0%
Long Term Disability (Age 65) 2019-20	234	\$4,926.13	\$ 4,926.13	0%	\$ 4,381.06	11%	\$ 4,839.30	2%
Monthly Total		\$10,664.14	\$ 10,664.14	0%	\$ 9,476.93	11%	\$ 10,542.63	1%
Annual Total		\$127,969.62	\$ 127,969.62	0%	\$ 113,723.21	11%	\$ 126,511.57	1%
Savings		\$0.00	0.00		14,246.42		1,458.05	

LONG TERM DISABILITY (2 Yr)	DEARBORN (CURRENT)	SUNLIFE	LINCOLN	UHC
Rate Guarantee	36 Months	36 Months	36 Months	36 Months
Benefit Percent	60%	60%	60%	60%
Maximum Mo Benefit	\$5,000	\$5,000	\$5,000	\$5,000
Minimum Mo Benefit	> of \$100 or 10% Gross	> of \$100 or 10% Gross	> of \$100 or 10% Gross	> of \$100 or 10% Gross
Guarantee Issue	Yes	Yes	Yes	Yes
Elimination Pd	90 Days	90 Days	90 Days	90 Days
Maximum Benefit Period	2 Years or to age Age 70	2 Years to age 70	up to 2 years	up to 2 years
Pre-Existing Conditions	3/12 Pre-Ex Limitation	3/12 Pre-Ex Limitation	3/12 Pre-Ex Limitation	3/12 Pre-Ex Limitation
LONG TERM DISABILITY (5 Yr)	DEARBORN (CURRENT)	SUNLIFE	LINCOLN	UHC
Rate Guarantee	36 Months	36 Months	36 Months	36 Months
Benefit Percent	60%	60%	60%	60%
Maximum Mo Benefit	\$5,000	\$5,000	\$5,000	\$5,000
Minimum Mo Benefit	> of \$100 or 10% Gross	> of \$100 or 10% Gross	> of \$100 or 10% Gross	> of \$100 or 10% Gross
Guarantee Issue	Yes	Yes	Yes	Yes
Elimination Pd	90 Days	90 Days	90 Days	90 Days
Maximum Benefit Period	5 Years to age 70	5 Years to age 70	up to 5 years	up to 5 years
Pre-Existing Conditions	3/12 Pre-Ex Limitation	3/12 Pre-Ex Limitation	3/12 Pre-Ex Limitation	3/12 Pre-Ex Limitation
LONG TERM DISABILITY (Age 65/SSNRA)	DEARBORN (CURRENT)	SUNLIFE	LINCOLN	UHC
Rate Guarantee	36 Months	36 Months	36 Months	36 Months
Benefit Percent	60%	60%	60%	60%
Maximum Mo Benefit	\$5,000	\$5,000	\$5,000	\$5,000
Minimum Mo Benefit	> of \$100 or 10% Gross	> of \$100 or 10% Gross	> of \$100 or 10% Gross	> of \$100 or 10% Gross
Guarantee Issue	Yes	Yes	Yes	Yes
Elimination Pd	90 Days	90 Days	90 Days	90 Days
Maximum Benefit Period	Age 65 - Reducing Benefit Duration (RBD-ADEA 1)	Benefit Duration to age 65 with graded ADEA	Later of Age 65 or SSNRA	Age 65 w/Reducing Benefit Duration
Pre-Existing Conditions	3/12 Pre-Ex Limitation	3/12 Pre-Ex Limitation	3/12 Pre-Ex Limitation	3/12 Pre-Ex Limitation



ITEM SUMMARY

BOARD: City Commission

AGENDA ITEM
DATE SUBMITTED
MEETING DATE

5.

6/22/2020

1. Agenda Item: Report by Chamber of Commerce on grant program.

2. Party Making Request:

3. Applicant:

4. Nature of Request:

5. Fiscal Impact Summary:

6. Budgeted:

Bid Amount: _____
Under Budget: _____

Budgeted Amount: _____
Over Budget: _____
Amount Remaining: _____

7. Routing:

Carmen Morales

Created -

8. Staff Recommendation:

9. Advisory Board:

10. City Attorney:

11. Manager's Recommendation:

ITEM SUMMARY

BOARD: City Commission

AGENDA ITEM
DATE SUBMITTED
MEETING DATE6.
6/15/2020
6/22/2020

1. Agenda Item: Update on 2020 Census Proposal.
2. Party Making Request: Edgar Garcia
3. Nature of Request: Update on 2020 Census Proposal
4. Routing:

Jessica Cavazos
Edgar Garcia
Michelle Rivera
Kevin PaganCreated/Initiated - 6/15/2020
Approved - 6/15/2020
Approved - 6/15/2020
Final Approval - 6/15/2020

5. Staff Recommendation:
6. Advisory Board:
7. City Attorney:
8. Manager's Recommendation:

Memo

TO: Roel “Roy” Rodriguez, P.E., City Manager
FROM: Edgar I. Garcia, AICP, Planning Director
CC: Census Complete County Committee
DATE: June 15, 2020

SUBJECT: 2020 CENSUS UPDATE AND PROPOSAL FOR NEXT STEPS

The City’s 2020 Census efforts have been going strong since 2018 when the Census Complete Count Committee began meeting and formulating a plan to ensure the highest number of McAllen households responded to the 2020 Census.

As of June 11th, 51.9% of McAllen households have responded to the Census; for comparison, Texas is at 55.6% and the U.S. is at 60.9%. In 2010, our response rate was 65.6%. From the data we have received, we see south McAllen needs a strong push to get those numbers up. With approximately five months remaining, we believe our response rate from 2010 can be surpassed.

Due to COVID-19, the Census response deadline was extended from July 31 to October 31. This gives McAllen five more months in which we can continue to get out the word on the Census and increase our response rate. With this in mind, City staff serving on the Complete Count Committee have developed the following plan to continue fomenting awareness and completion of the Census by McAllen residents to add to the already ongoing publicity efforts that include social media, website and traditional media messaging by the Office of Communications:

- Jun 2020 – Census reminder messaging sent through CodeRed messaging system. We are proposing to target our messaging by City Commission District and have a tailored message from City Commissioners to their district constituents.
- Jul 2020 – Census Telethon on July 9th. Mayor and Commissioners will gather at the McAllen Convention Center for 12 hours and call their district constituents to encourage completing the Census. City staff and Census Outreach Specialists will be available throughout the day to walk people through the completion of the Census. Our proposal includes having the media present and transmission of the Telethon.
- Aug 2020 – Alongside McAllen PD, a Christmas in August event will get families ready for returning to school while also serving as a reminder of the Census. Staff and Census Outreach Specialists will be onsite with tablets to walk people through Census completion.

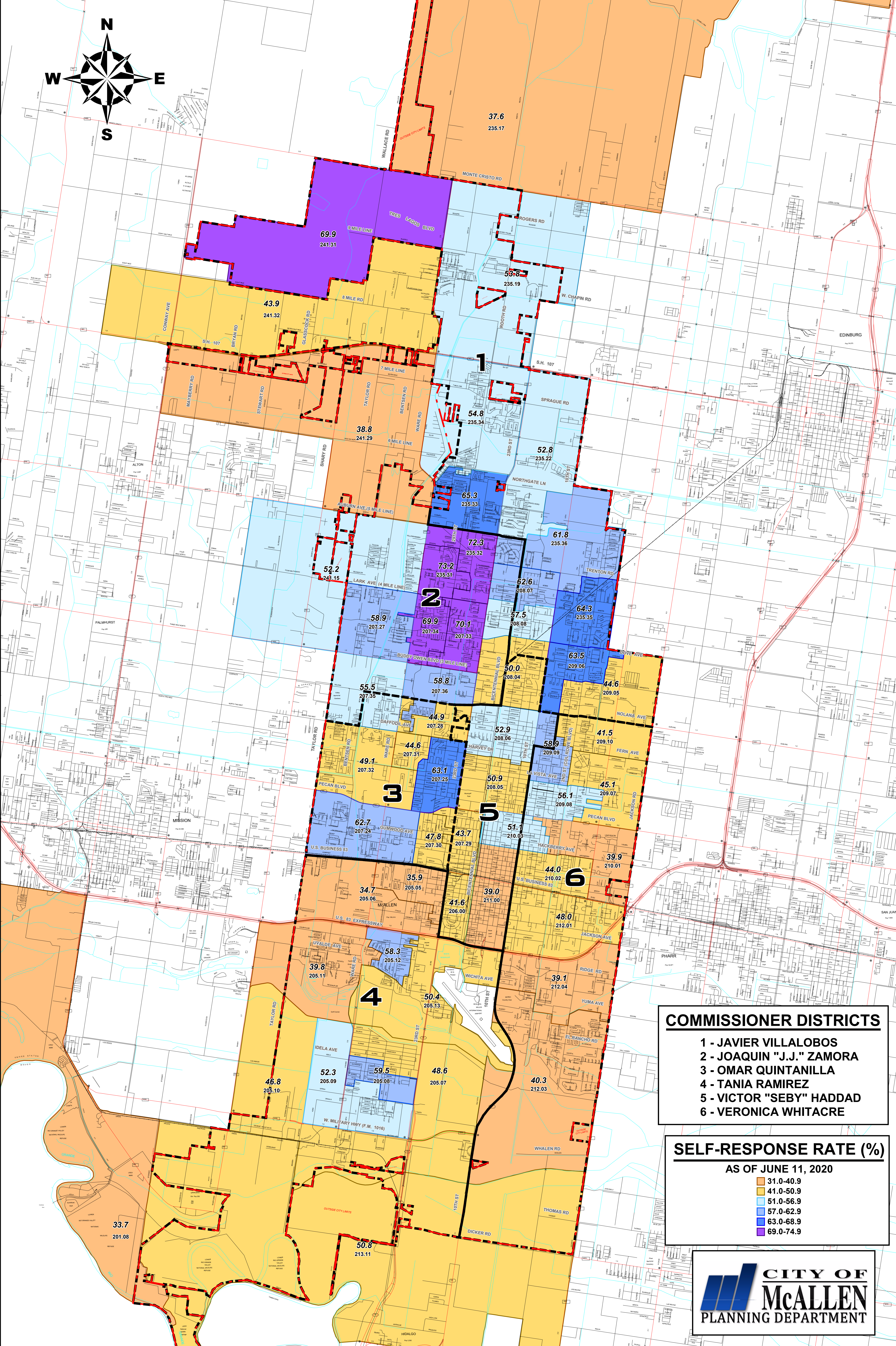
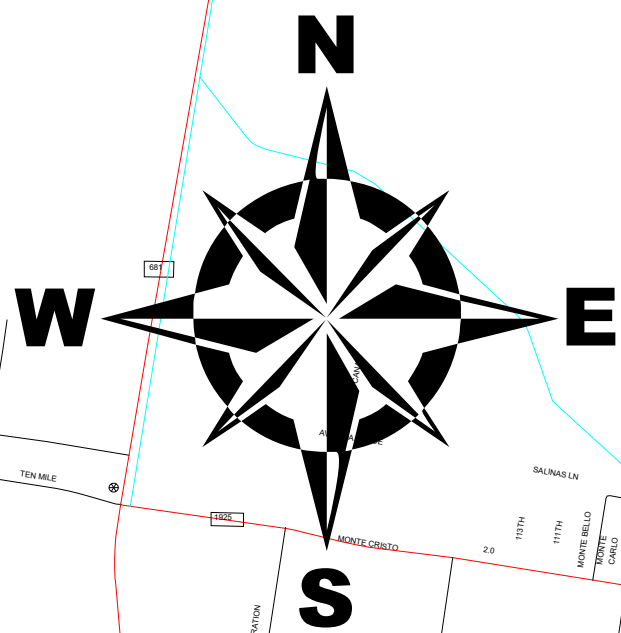
Sep 2020 – At this point, we are 60 days away from the deadline. We propose a media push reminder as well as district “pachangas” where staff and Census Outreach Specialists can be present with tablets for people to complete the Census onsite.

Oct 2020 – For the final month to complete the Census, we propose following through with our media push as well as reiterating the importance of the Census at every City Commission meeting. At this point, a friendly competition amongst Commission Districts can be part of the final push for Census completion.

Throughout this whole timeline, we also intend for 311 staff to end their calls with a reminder to complete the Census. Likewise, we plan to include recorded messages with Census reminders to be played while customers are on hold while calling City departments.

With the above timeline of events in mind, staff has formulated the following budget to be able carry out the events as planned.

ITEM	COST
Staff Time (\$15/hour x 10 staff members x 20 events)	\$3,000
Media	\$50,000
Food	\$1,500
Toys	MPD provided
TOTAL	\$54,500



COMMISSIONER DISTRICTS

- 1 - JAVIER VILLALOBOS
- 2 - JOAQUIN "J.J." ZAMORA
- 3 - OMAR QUINTANILLA
- 4 - TANIA RAMIREZ
- 5 - VICTOR "SEBY" HADDAD
- 6 - VERONICA WHITACRE

SELF-RESPONSE RATE (%)

AS OF JUNE 11, 2020

- 31.0-40.9
- 41.0-50.9
- 51.0-56.9
- 57.0-62.9
- 63.0-68.9
- 69.0-74.9

Census 2020 Update
And
Next Steps

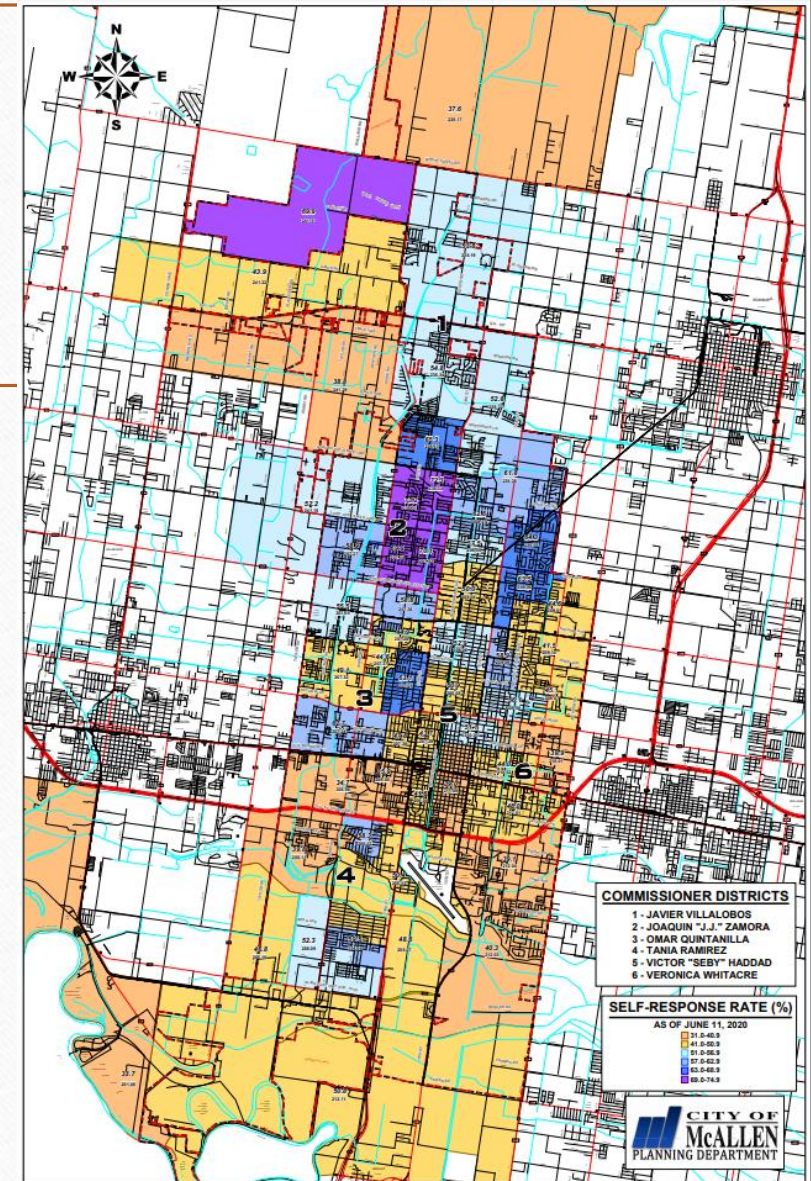
2020 Census Status

- Census Complete Count Committee working since 2018
- Response deadline extended
- 2010 Census response rate at 65.6%



Response Rate

- As of June 11th, City rate at 51.9%
- North doing better than South
- Commission District 2 on top
- Every District has at least two tracts with over 50% responses
- McAllen only behind Edinburg in responses



Next Steps

- Jun 2020 Utilize CodeRed system for Census messaging
- Jul 2020 12-hour Census Telethon
- Aug 2020 Christmas in August
- Sep 2020 District Pachangas
- Oct 2020 Media push & Commission District Competition

Proposed Budget

ITEM	COST
Staff Time (\$15/hour x 10 staff members x 20 events)	\$3,000
Media	\$50,000
Food	\$1,500
Toys	MPD provided
TOTAL	\$54,500

Questions?



ITEM SUMMARY

BOARD: City Commission

AGENDA ITEM
DATE SUBMITTED
MEETING DATE

7.
6/15/2020
6/22/2020

1. Agenda Item: Zencity Report.

2. Party Making Request:

3. Nature of Request:

4. Routing:

Michelle Rivera

Created/Initiated - 6/15/2020

5. Staff Recommendation:

6. Advisory Board:

7. City Attorney:

8. Manager's Recommendation:



 CITY OF
McALLEN

 zencity

+130 Cities. 4 Countries.
+30,000,000 People Impacted



“

Zencity has been an essential tool in helping us, as a city, better connect with, and serve, our residents. ”



Mayor Denny Doyle, Beaverton, OR

[Video Testimonial](#)

Today, cities are working hard and are using **expensive methods to retrieve citizen feedback**



Meetings



Phone calls



Surveys

Cities don't need to work so hard.

**The feedback is
already out there.**



Privacy by default

Our goal is to measure resident feedback on a wide-scale. Therefore, we built our product to focus on recognizing trends based on aggregation, and take strong measures to avoid compromising residents' privacy and “singling out” specific people.



Zencity only collects public data or data owned by the city, never private or personal data. We cannot access private profiles of individuals.



Zencity anonymizes all of the data collected, and removes all personal identifying information including, names, identities, and IP addresses



Zencity does not share information between cities or with residents, even though we only aggregate public data. It is the city's decision how or if to share data.



Zencity complies with the terms and conditions of Facebook, Twitter, and any other data source provider we use. We collect data through the official APIs and only analyze public and open data

An aerial photograph of a city street intersection, showing cars, buildings, and a green banner with text.

Zencity Projects

Collect data on a specific issue or topic that you care about.

Gather data on the issues that matter to you most



Protests



Coronavirus



Census 2020



Bridges



Drainage



Traffic



Unlimited projects allows each user to follow what's important

An aerial photograph of a city street, showing several cars (including yellow taxis) and tall buildings. A semi-transparent green banner is overlaid across the middle of the image, containing the text 'Zencity Insights'.

Zencity Insights

Actionable data produced by our team of analysts with a secondary level of comparative analysis, providing reasoning or quantifications that contribute to the decision-making process.

Crisis communication - Was the message understood?

Mayor's recommendation to wear face covering receives mixed feedback, as some consider cloth masks ineffective while others step in to explain the rationale behind them

1 April - 15 April, 2020

coronavirus

face-covering

SENTIMENT OVERVIEW - FACE COVERING



In times of crisis, getting out the right message is of utmost importance. In this case, the city was able to quickly learn about a misunderstanding, and clarify the message in order to promote safe behaviors among residents.

As McAllen continues its efforts to handle the Coronavirus crisis and residents enter another month under this new reality, **discourse on [Coronavirus](#) has remained consistent** - 59,448 interactions over the period of April 1-15 accounting for 50% of overall city discourse, roughly equivalent to the share of Coronavirus discourse in March (54%) - indicating that **discourse volume has remained consistent over the past 6 weeks.**

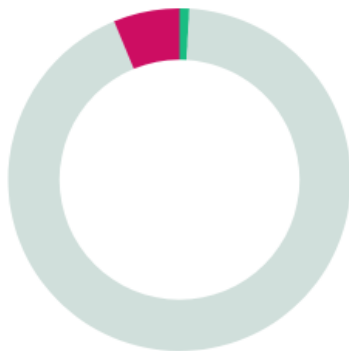
Understand ongoing resident feedback on recurring issues

The recent flooding event did not generate high negative discourse, as residents focused on informing their fellow community members about road closures rather than criticizing the city's infrastructure

31 May - 10 June, 2020

[flooding](#) [drainage](#)

FLOODING AND DRAINAGE - SENTIMENT OVERVIEW



Certain topics like flooding and drainage may be a recurring complaint from some residents. You can use Zencity to understand the breadth of these complaints and know when you are doing a good job

In the past two weeks, [flooding and drainage](#) issues were not the main concern of residents, since the incident with the man who wielded a chainsaw towards protesters attracted unparalleled attention. However, conversations about the recent flooding amounted to 1,734 interactions, and the topic was highly discussed for the first time in a number months.

Benchmark yourselves with other cities in your region

While the level of discourse about reopening in McAllen aligns with the statewide average, the share of conversations related to retail stores and businesses is significantly higher compared to other Texas Zencities

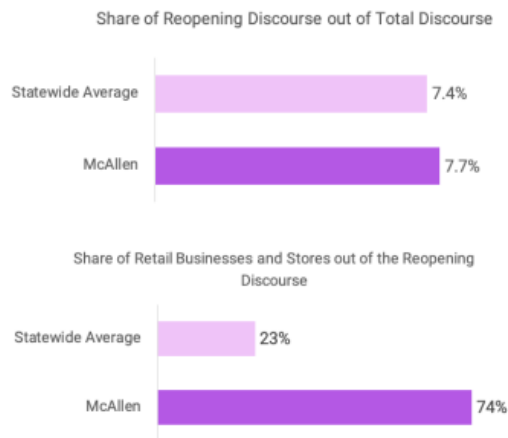


1 May - 25 May, 2020

coronavirus

comparative-data

reopening



Zencity's client base of local governments allows you to benchmark yourself against other cities in your region.

As the state of Texas is moving forward with reopening the economy, Zencity reviewed discourse about reopening across 14 Zencities in Texas to identify the extent to which McAllen residents are discussing the issue.

Immediate feedback to act quickly on nuanced pain points

The State of the City address received supportive feedback, with the exception of a few concerns related to roads construction and maintenance 31 January - 5 February, 2020

state_of_the_city

public_safety

transportation

public_works

Top Positive Topics



Top Negative Topics



No need to wait for a time consuming survey. Get feedback on the fly so that you can quickly address nuanced pain points of residents and celebrate your successes.

The [State of the City address](#) garnered 4,203 interactions, and mostly **supportive feedback** (81% of the interactions were positive, and 17% neutral).

An aerial photograph of a city street intersection, showing buildings, cars, and a green overlay. The green overlay is a semi-transparent rectangle with a diagonal cut on the right side, containing the text 'Monthly Reports'.

Monthly Reports

Overall data trends, most popular projects, and all the city's insights for the month.

Follow Mo trends with Monthly reports

[Monthly reports](#) can help you keep everyone up to date on trending topics and projects in the city, regardless of their day-to-day usage of Zencity

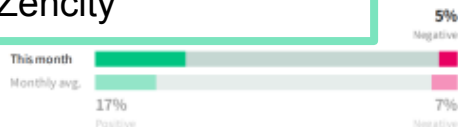
Overview Report 03.31.20-04.30.20

Volume of Conversations

37% ▲

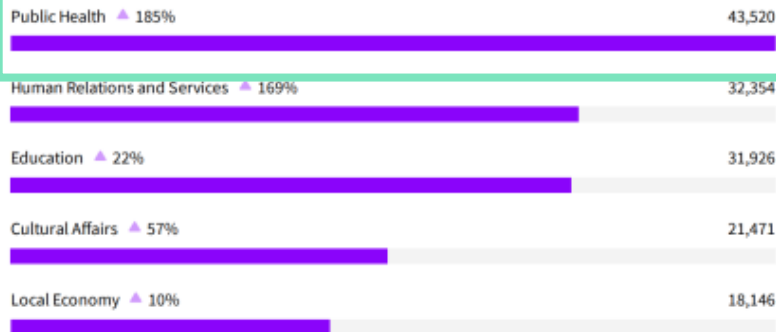
Compared to the monthly average

205,394 interactions analyzed



Trending Topics Compared to the monthly average

Interactions



McAllen, TX

Overview Report 05.01.20-05.31.20

Volume of Conversations

-20% ▼

Compared to the monthly average

146,157 interactions analyzed

Sentiment Analysis



Trending Topics Compared to the monthly average

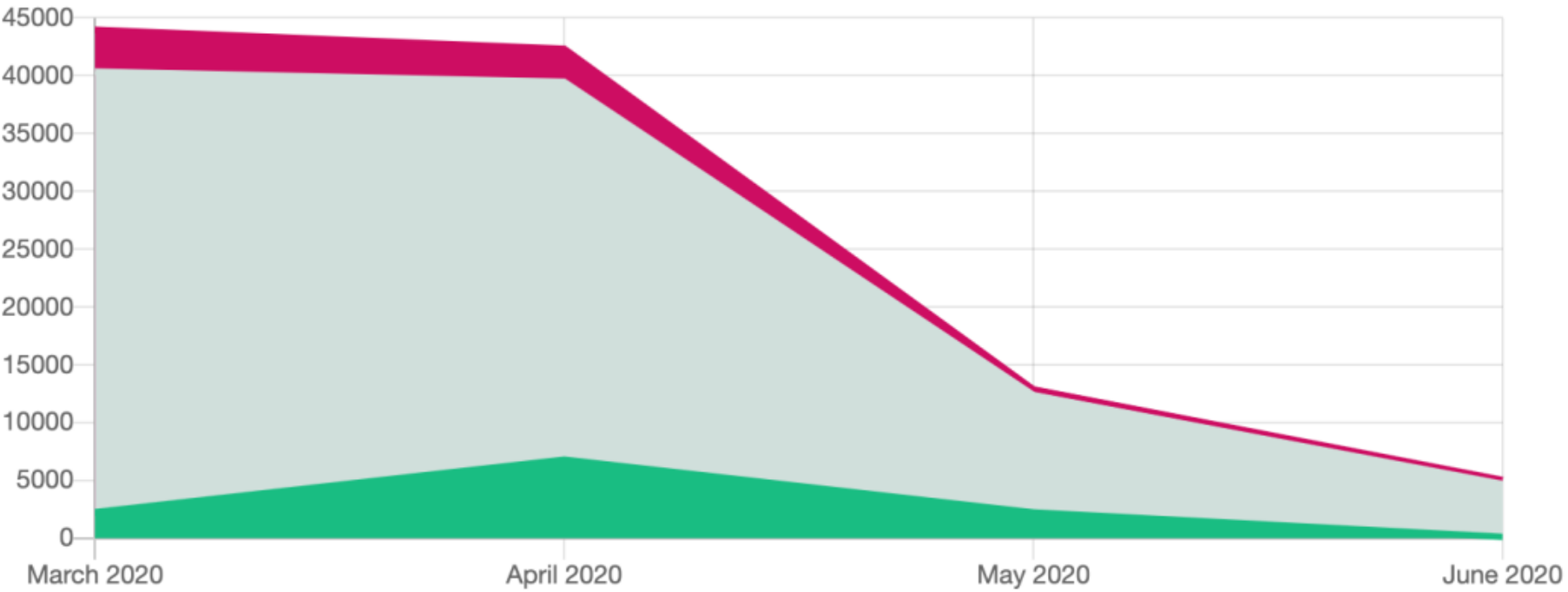
Interactions





Public Health Discourse March - June

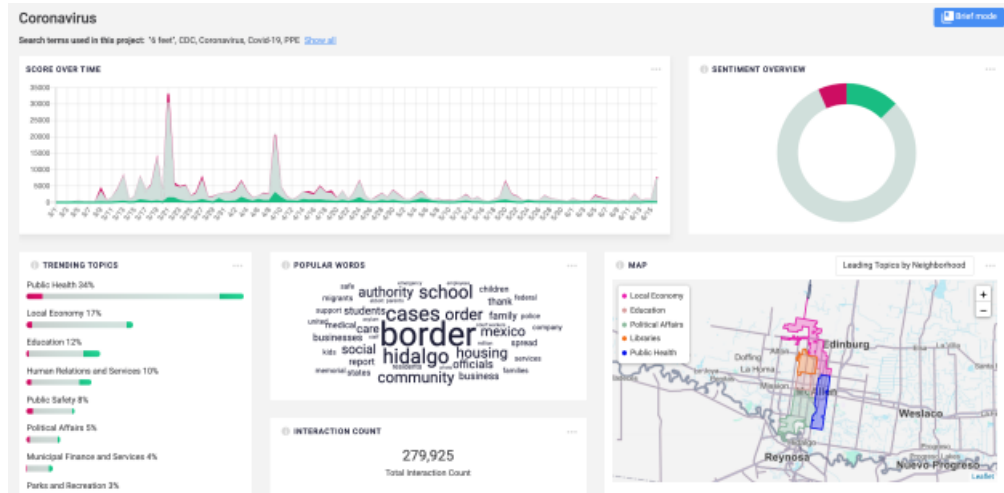
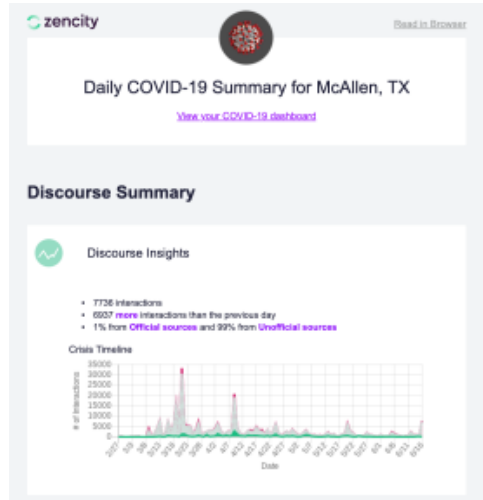
VOLUME



An aerial photograph of a city street intersection, showing houses, trees, and cars. A green banner with the text "Tools & Resources" is overlaid in the center.

Tools & Resources

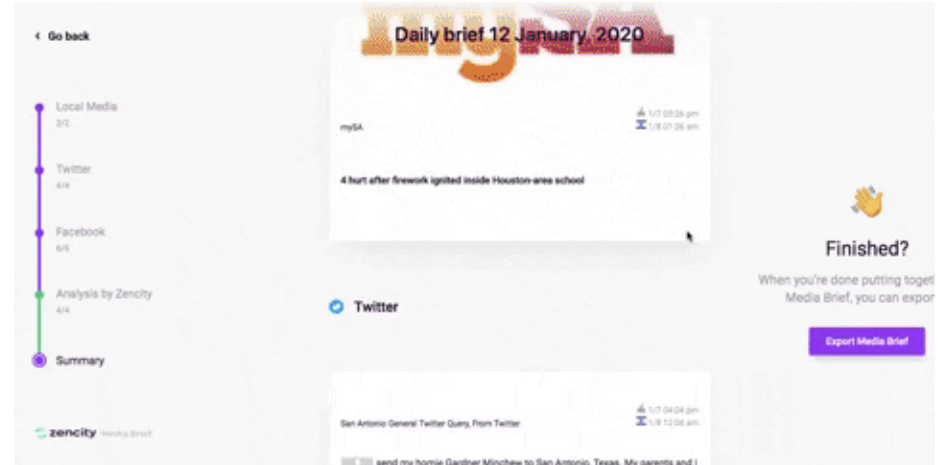
COVID-19 and Reopening Tools



- **Daily COVID-19 Summary** for staying up-to-date on the evolving online discourse surrounding Coronavirus, delivered straight to your inbox daily
- **COVID-19 Specific Dashboards** for real-time tracking of all online discourse surrounding COVID-19 in one central place
- **COVID-19 Awareness and Impact Survey** to directly engage with your residents in order to understand how informed they are about COVID-19, how the current prevention measures are being perceived, and what are their top concerns regarding access to city services.

Passive and Active Reporting Capabilities

- ❑ Choose which digests to get straight to your inbox for daily, weekly, or monthly automated reports
- ❑ The Brief Mode Reporting tool enables you to curate your own report for any topic
- ❑ Take any view of the dashboard and export to PDF for easy sharing





Thank you!

Zencity believes in the power of data to drive smart governance and to enable cities to make decisions and spend public resources based on what their residents actually need and want. Our goal is to help local governments understand and measure citizen feedback on a wide scale.

Therefore, our product focuses on recognizing trends based on aggregation, and our core technology is designed to take strong measures to avoid compromising residents' privacy and 'singling out' specific people or groups. There are a number of important things to note in our approach to understanding resident feedback:

1. Zencity only collects data that is either completely open and public (meaning everyone can see it with a Google or Facebook search), or collected by the city (like 311 or city hotline service requests). We monitor data from a combination of sources including official city channels such as 311, a common place for a resident to report complaints, official city-managed social media pages such as Facebook and Twitter, and the city's website. On the non-city-managed side, Zencity also aggregates data from open, public, social media channels and web sources, such as public Facebook pages, Twitter hashtags, and keywords. Zencity does not collect any personal identifying information as all data is automatically anonymized by our product.
2. Zencity does not collect or analyze data from private groups or personal profiles.
3. Zencity never stores or displays any user profile data or any other personal information. In the case of social media, we remove the user data where it exists, and make a concerted effort to anonymize emails, phone numbers and any other personal identifying information that appears incidentally in the text. In the case of incorporating city data (such as 311), we never store any personal identifying information in our systems.

In addition, Zencity complies with the terms and conditions of Facebook, Twitter, and any other data source provider we use. This compliance undergoes periodic review by the data providers. We collect data through the official APIs and only analyze public and open data, which we can only obtain with the access points given by the social media channels themselves and according to their terms.

All Zencity data is stored on the Microsoft Azure Cloud - West Central US node and is protected by Microsoft's cloud security, which is built to the highest standards of cybersecurity protection as expected by our clients, as well as protected by our own security measures.



ITEM SUMMARY

BOARD: City Commission

AGENDA ITEM
DATE SUBMITTED
MEETING DATE

8.
6/17/2020
6/22/2020

1. Agenda Item: McAllen 311 Update.
2. Party Making Request: Marco Tovas
3. Nature of Request:
4. Routing:

Cindy Gonzalez
Marco Tovas
Jeff Johnston
Kevin Pagan

Created/Initiated - 6/17/2020
Approved - 6/17/2020
Approved - 6/17/2020
New -

5. Staff Recommendation:
6. Advisory Board:
7. City Attorney:
8. Manager's Recommendation:



Memo

To: Roy Rodriguez, P.E., City Manager

From: Marco Tovas, Customer Service Coordinator – McAllen 311

cc: Jeff Johnston, Assistant City Manager

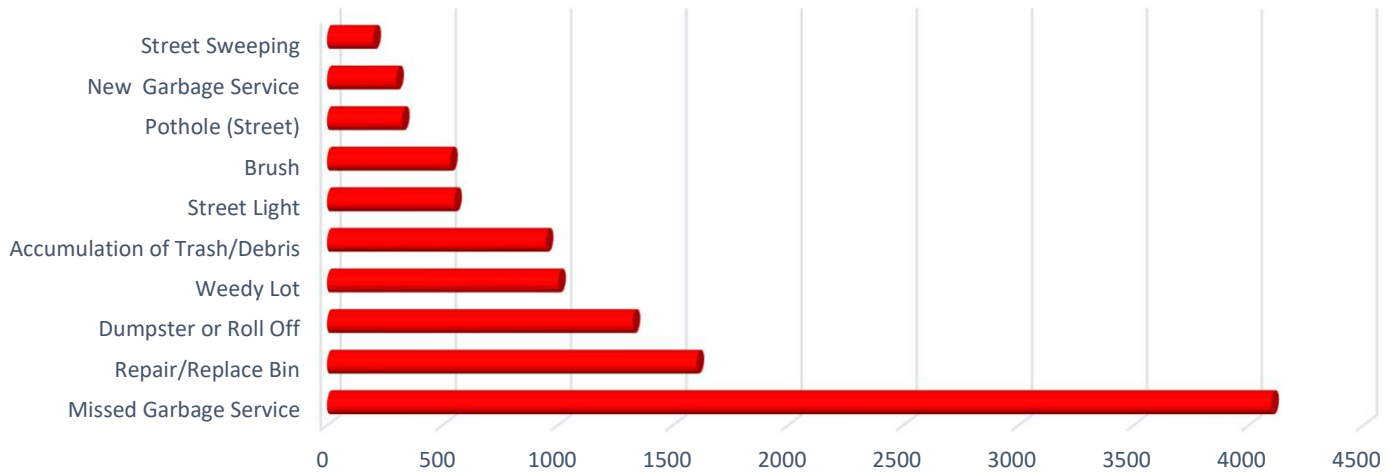
Date: June 22, 2020

Re: McAllen 311 Update

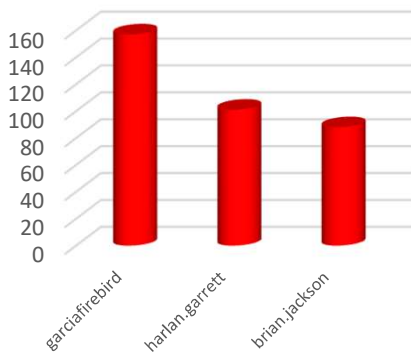
Goal: Staff will present a status update on the McAllen 311 Call Center.

Please see attached flyer.

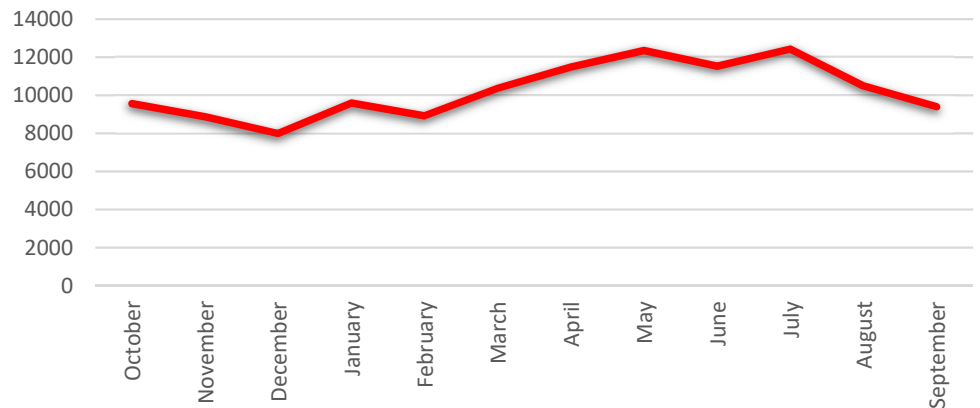
Top 10 Work Order Types Produced



App Users - Top 3 Contributors



Monthly 311 Requests



Accomplishments in FY 2019

FY2019 Stats Show a Busy 311 Call Center

- Customer Service Specialists answered an average of 486 calls per 8-hour workday in FY2019, meaning they answered, on average, one call every **59** seconds!
- In FY 2019, Customer Service Specialists answered just over 122,000 calls for service

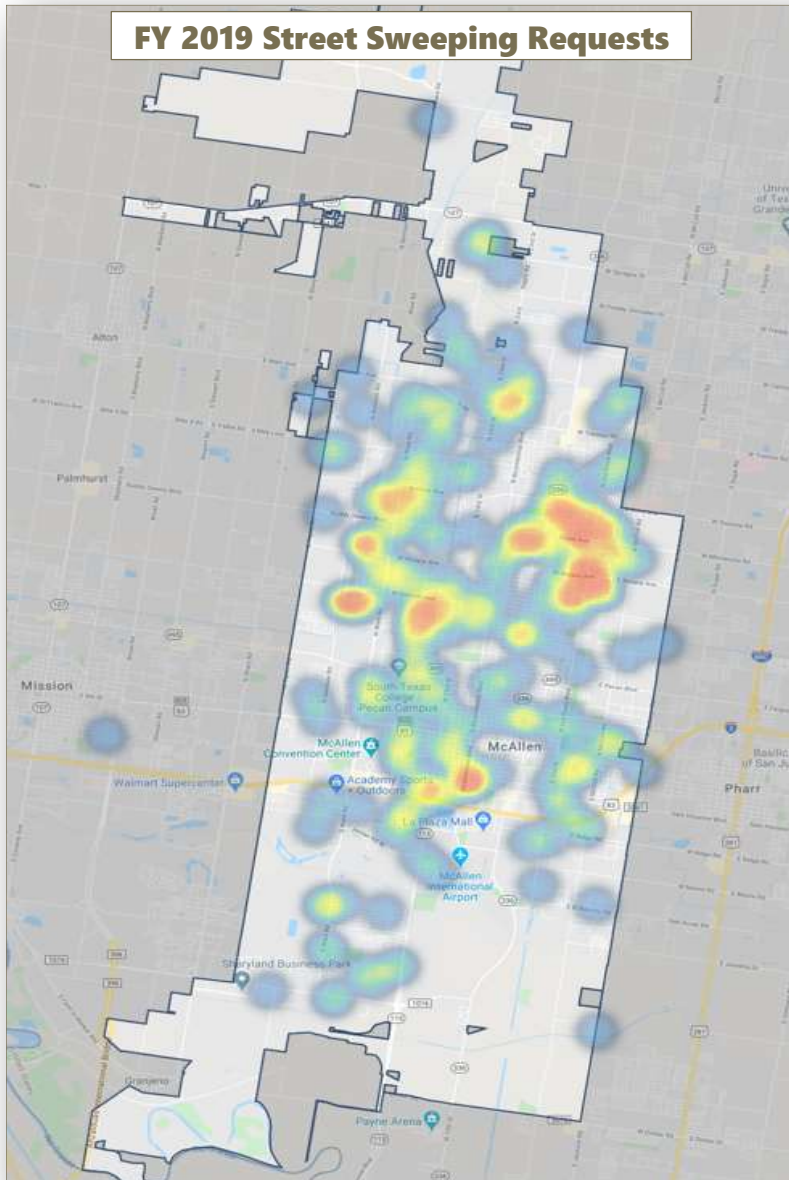
311 Gets Approval for Additional CSS in FY2020

- Budget approval of a seventh Customer Service Specialist will bring the department to full staffing in the coming year

Work Order Source



Continued Coordination with Service Departments



Emergency Management Institute



FEMA

This Certificate of Achievement is to acknowledge that

JUSTIN BONDIETTI

has reaffirmed a dedication to serve in times of crisis through continued professional development and completion of the independent study course:

**IS-00700.a
National Incident Management System (NIMS)
An Introduction**

Issued this 13th Day of May, 2009

03 CEU

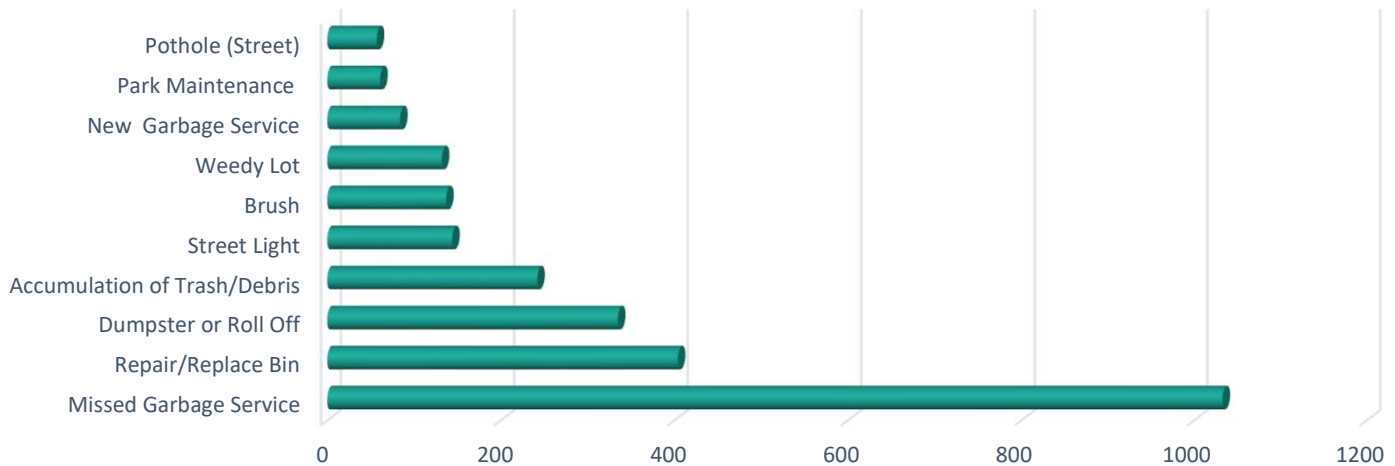
John L. Gorman, PhD
Superintendent
Emergency Management Institute

**Trained all Customer Service
Specialists in Incident Command
System - ICS 100, 200, 700, & 800**

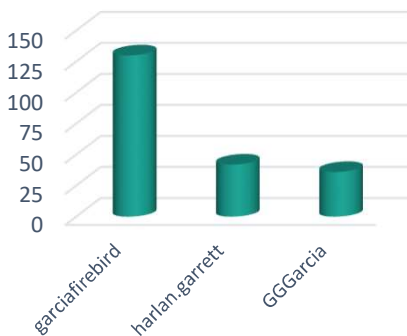
**Accepted Permanent Transfer of
Phone Lines from Vital Statistics**



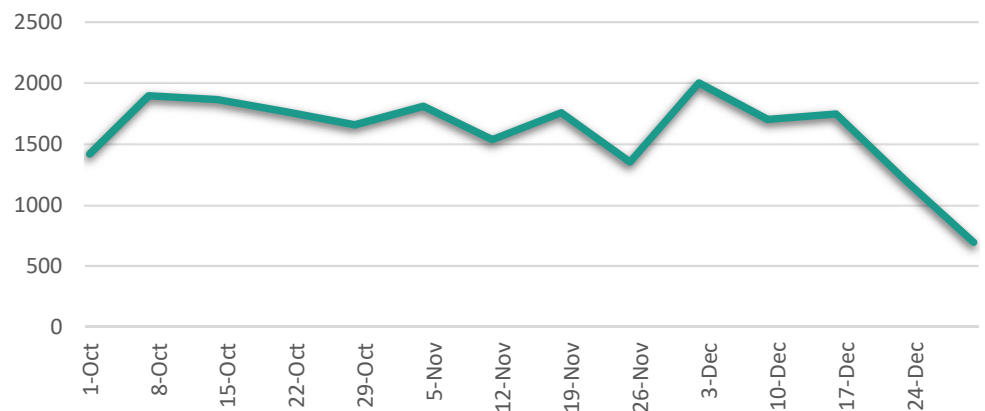
Top 10 Work Order Types



App Users - Top 3 Contributors



Weekly Requests



News This Quarter

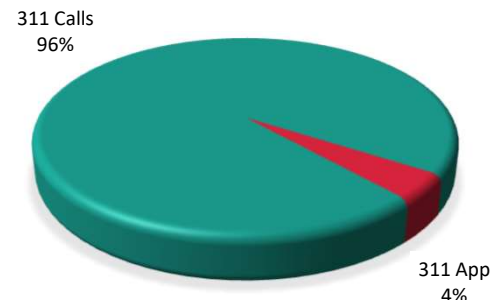
311 Phone Number Goes Live 10/8/19!

- City questions can now be answered by literally dialing 3-1-1 within the McAllen City Limits
- Service works on land lines (based on phone location) or cellular phones (based on location of cell tower connection)
- Only true 311 service south of Laredo and San Antonio

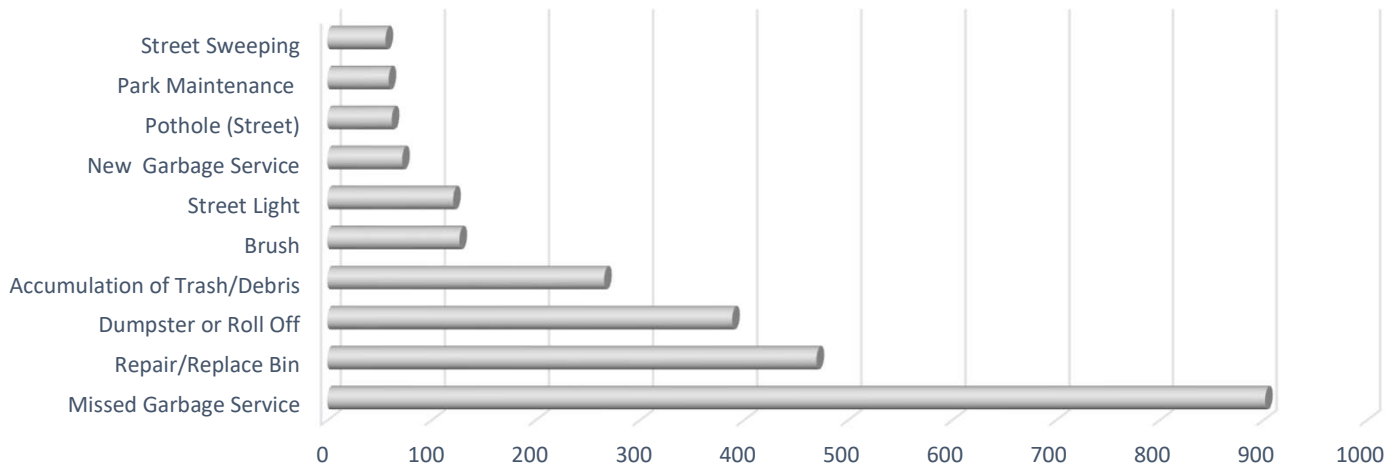
Work Wrapping Up on Roll-out of the New McAllen 311 App for IOS and Android (Expected Summer 2020)

- App will provide enhanced non-duplication
- App will allow for livestreaming of MCN

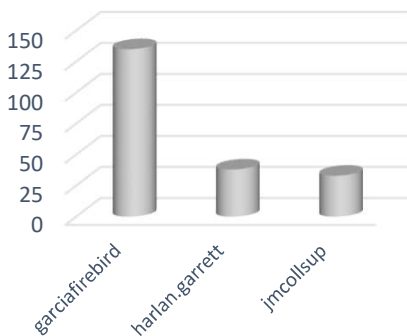
Work Order Source



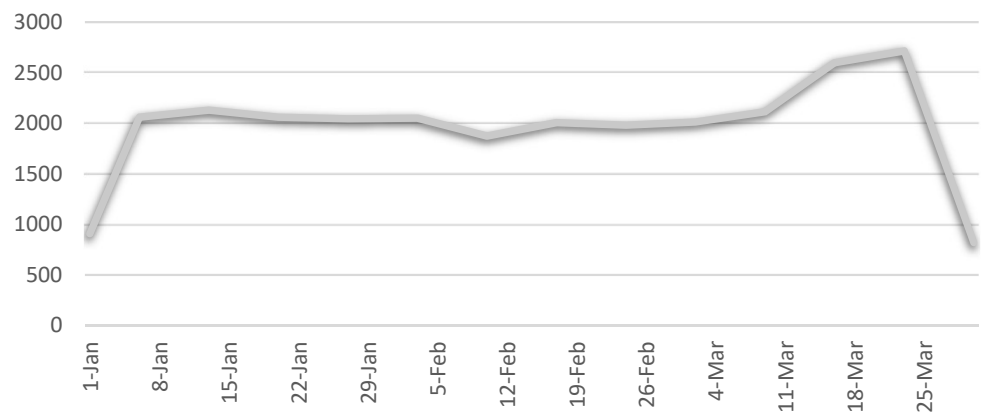
Top 10 Work Order Types



App Users - Top 3 Contributors



Weekly Requests



News This Quarter

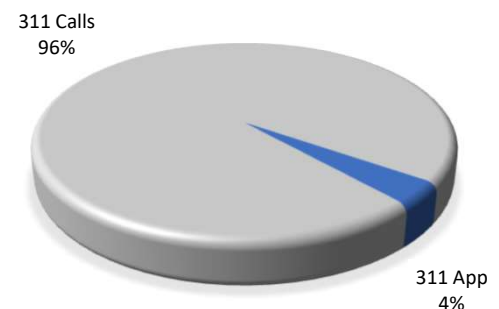
Assisted With STEAR Registrant Verifications

- Called registrants to confirm information was accurate
- Updated Custodian with information for GIS plotting

Temporarily Adjusted Hours of Operation as Part of COVID19 Response

- Call Center was open 7 days a week
- Call Center hours of operation were 8:00AM to 6:00PM

Work Order Source





ITEM SUMMARY

BOARD: City Commission

AGENDA ITEM
DATE SUBMITTED
MEETING DATE

9.
6/15/2020
6/22/2020

1. Agenda Item: Subdivision Monthly Report.
2. Party Making Request: Edgar Garcia
3. Nature of Request: Subdivision Monthly Report
4. Routing:

Jessica Cavazos
Edgar Garcia
Michelle Rivera
Kevin Pagan

Created/Initiated - 6/15/2020
Approved - 6/15/2020
Approved - 6/16/2020
Final Approval - 6/16/2020

5. Staff Recommendation:
6. Advisory Board:
7. City Attorney:
8. Manager's Recommendation:

City of McAllen

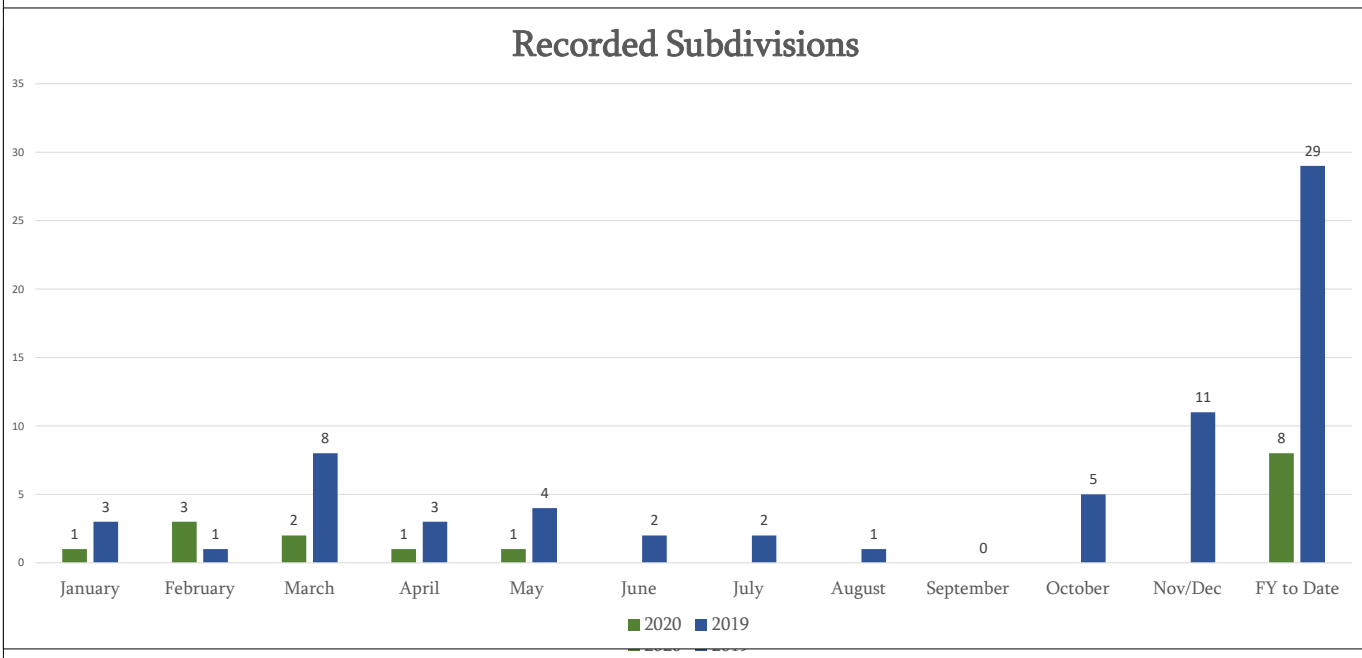
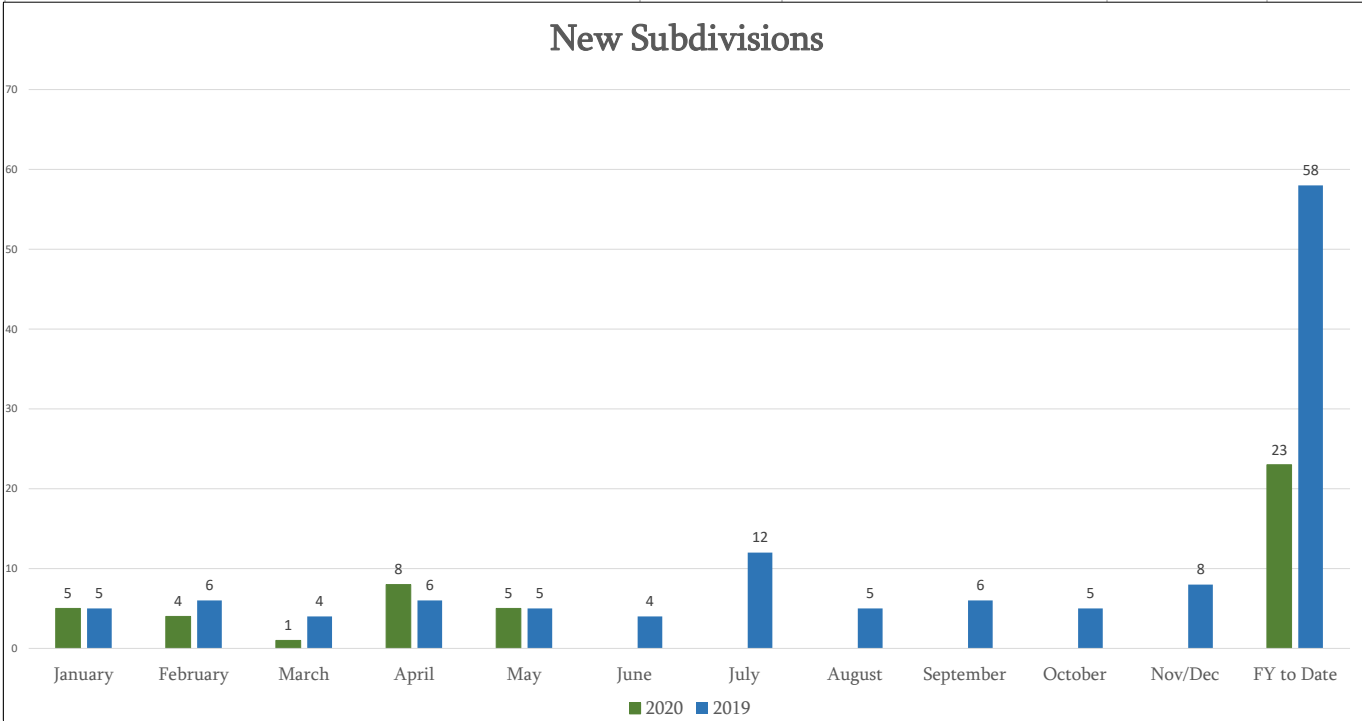
Subdivision Report Ending May 31, 2020

Planning Department



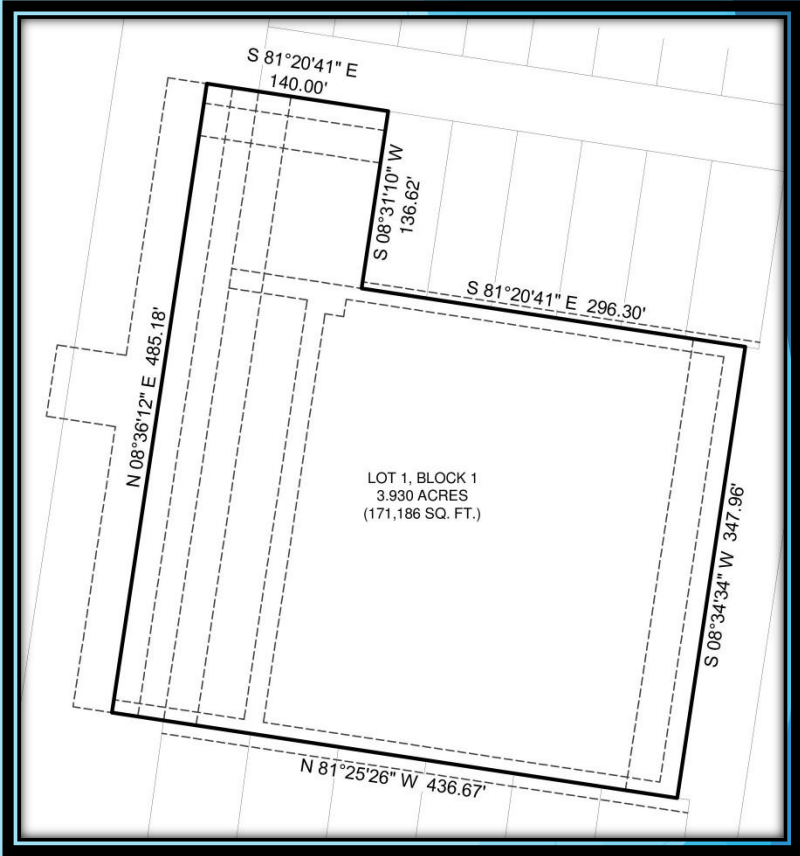
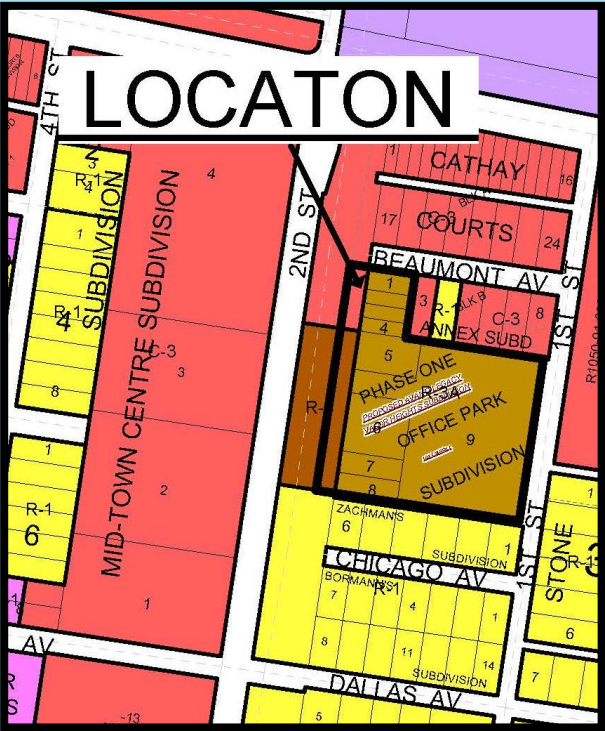
	Zoning	Type of Development	Number of Lots	Acres
New Subdivisions				
1. Avanti Legacy Valor Heights Subdivision	R-3A	Residential	9	3.93
2. Barcelona Subdivision	R-3A	Residential	1	1.55
3. Stonebriar at Trinity Oaks Subdivision	R-2	Residential	143	40
4. Surprise Subdivision	R-3A	Residential	1	0.49
5. Villas Jardin Lot 34A & 34B Subdivision	R-1	Residential	2	0.48

Recorded Subdivisions				
1. UPS Expansion Subdivision	C-4 & I-1	Industrial	6	10.19



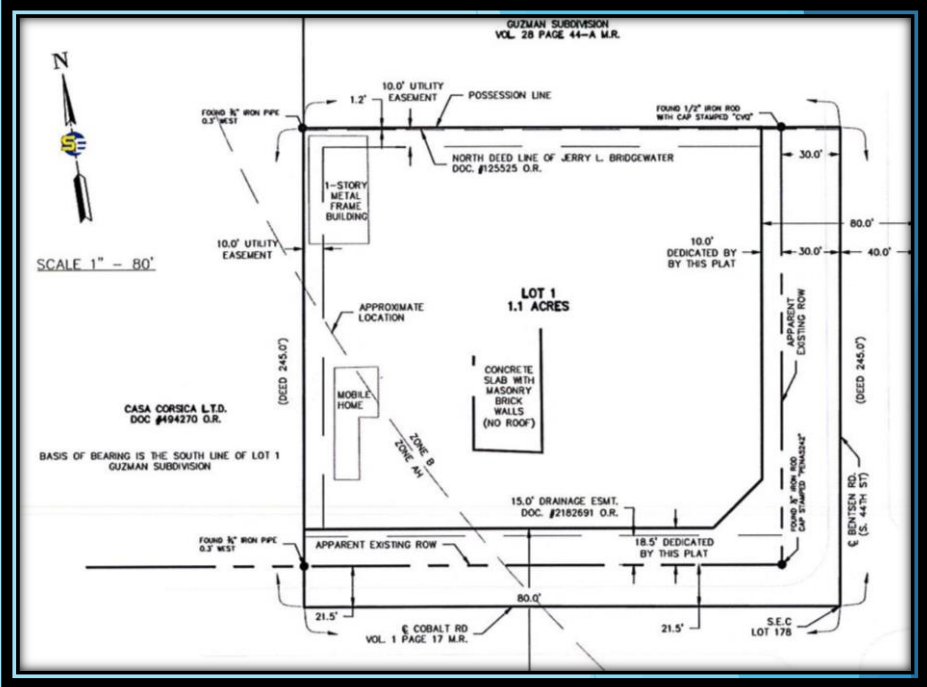
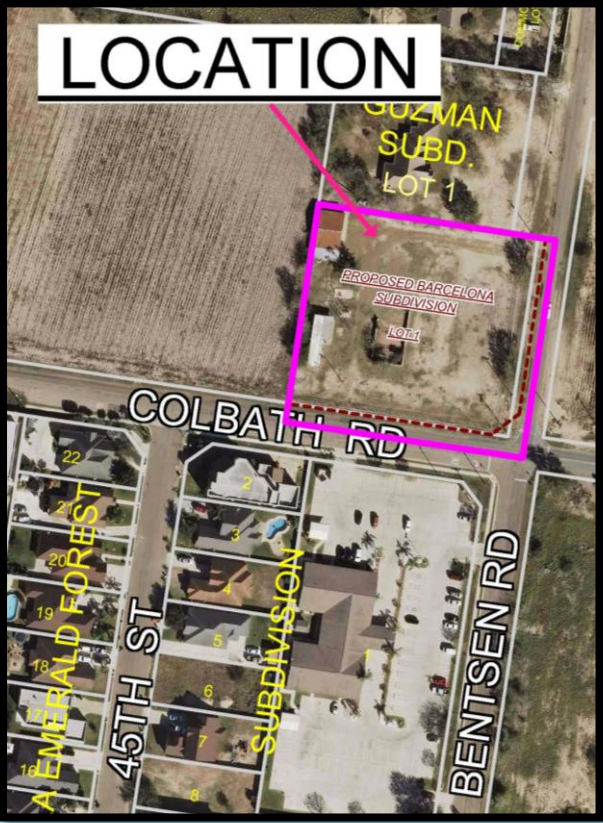
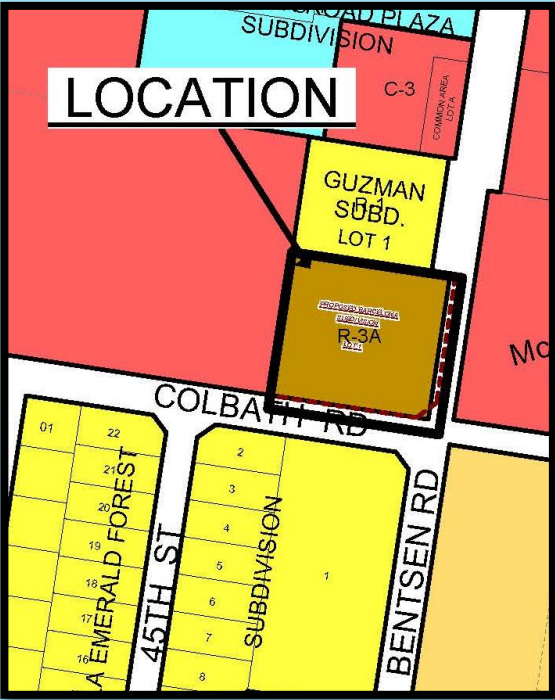
Avanti Legacy Subdivision

Zoning: R-3A
Type of Development: Residential
Lots: 9
Acres: 3.93



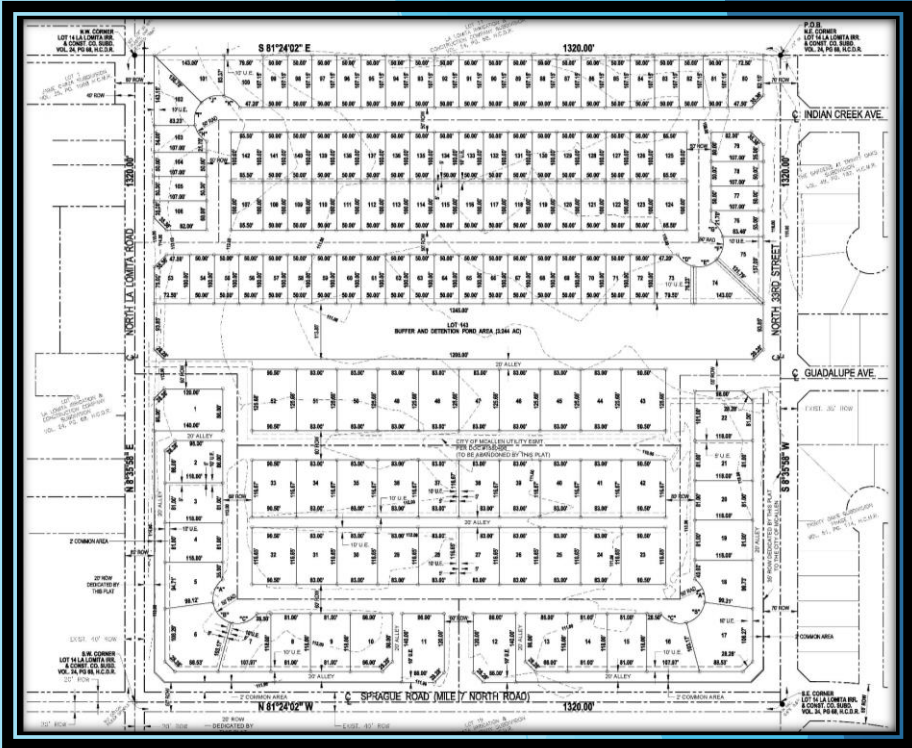
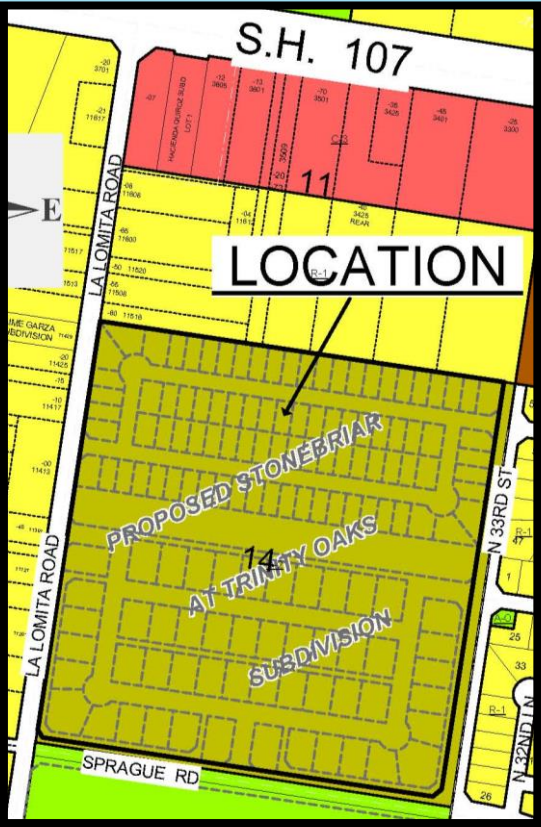
Barcelona Subdivision

Zoning: R-3A
Type of Development: Residential
Lots: 1
Acres: 1.55



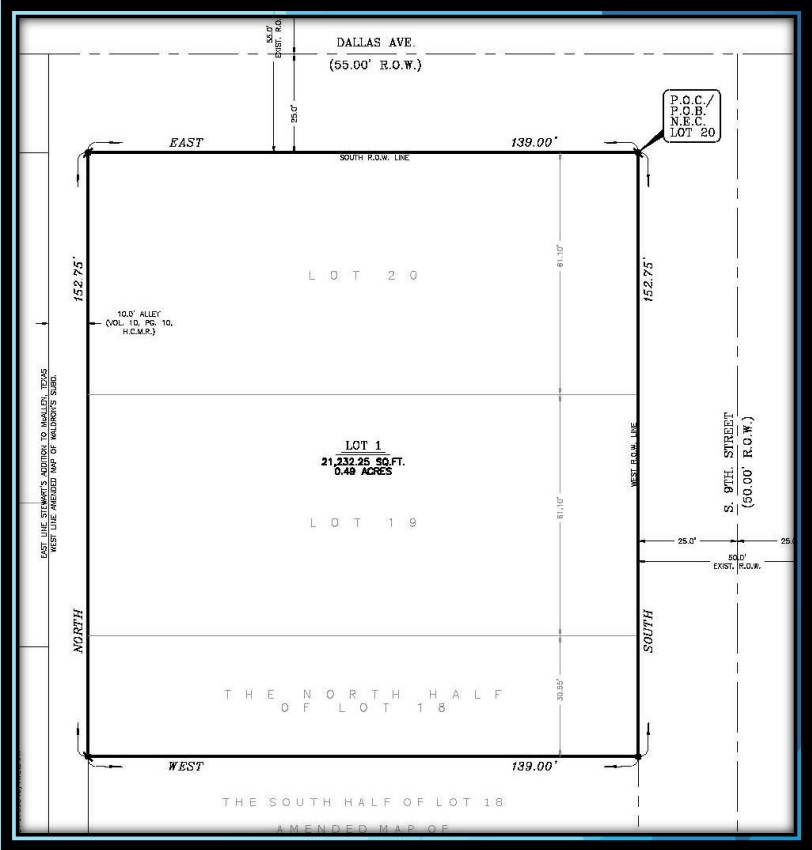
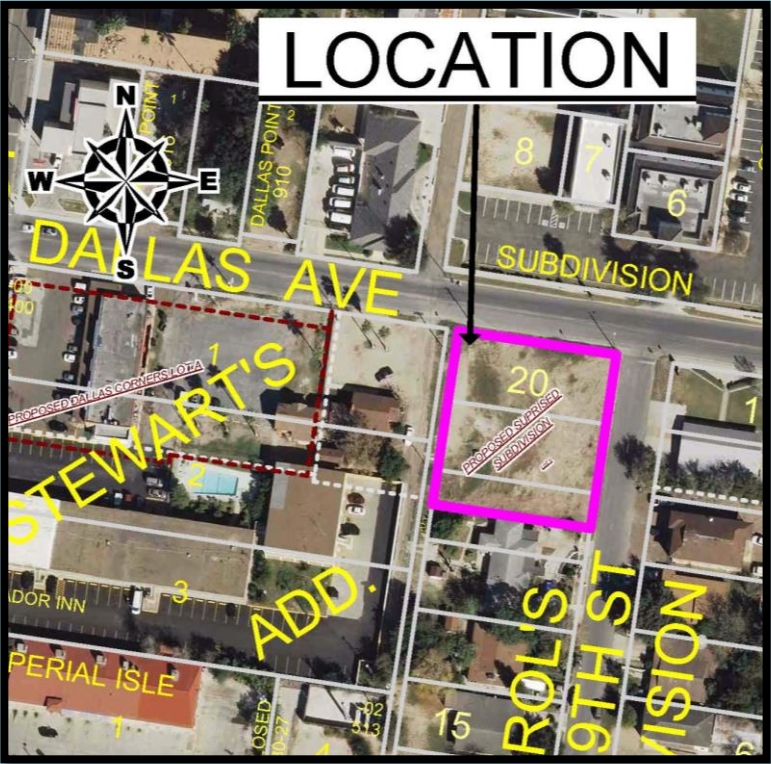
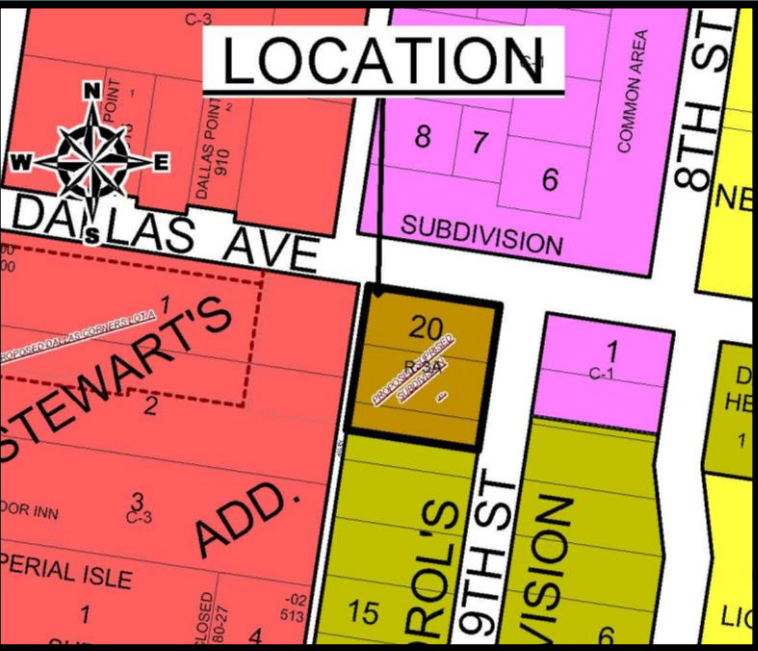
Stonebriar at Trinity Oaks Subdivision

Zoning: R-2
Type of Development: Residential
Lots: 143
Acres: 40.00



Surprise Subdivision

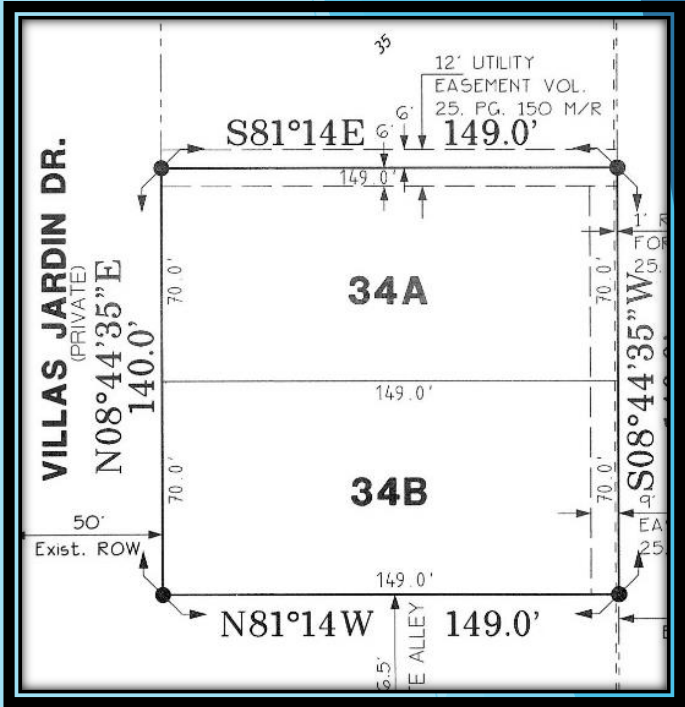
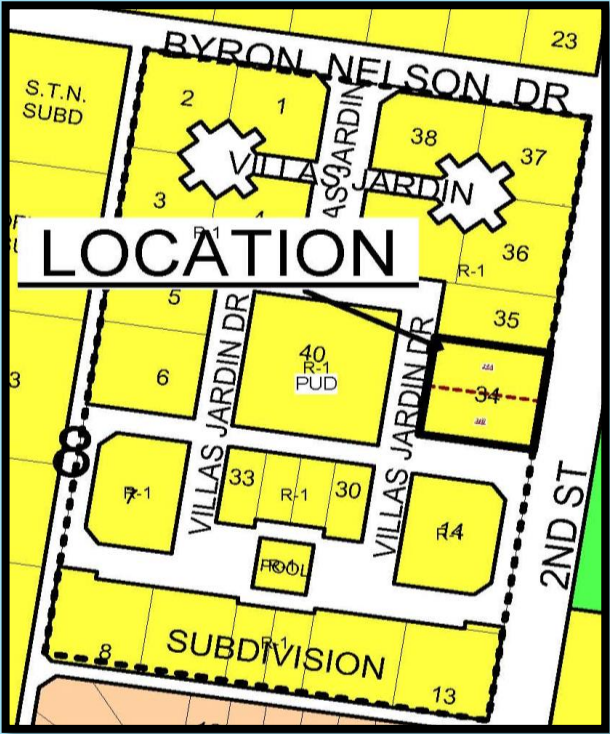
Zoning: R-3A
Type of Development: Residential
Lots: 1
Acres: 0.49



Villas Jardin, Lots 34A & 34B

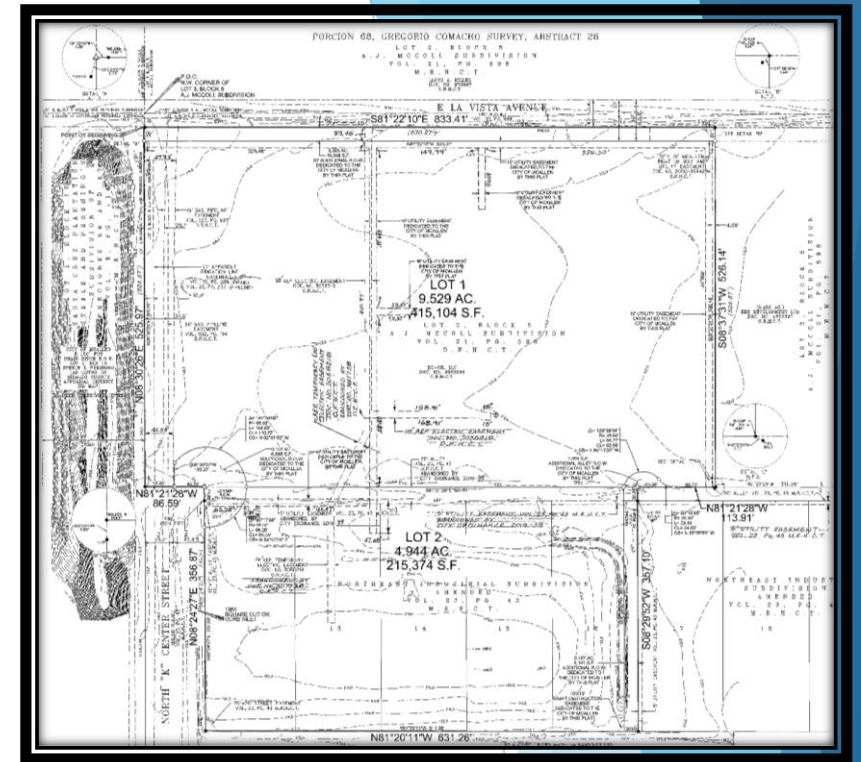
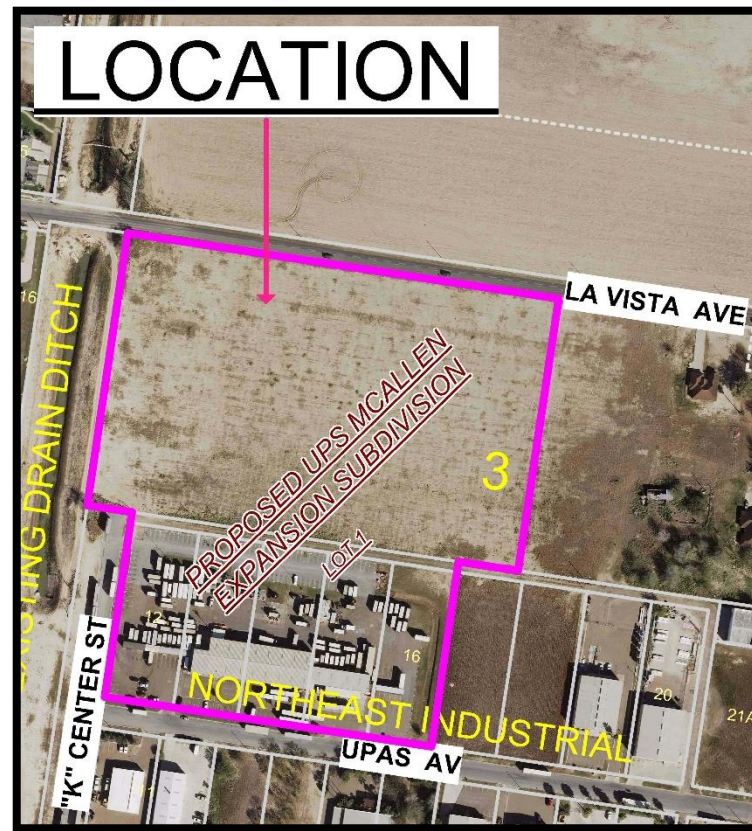
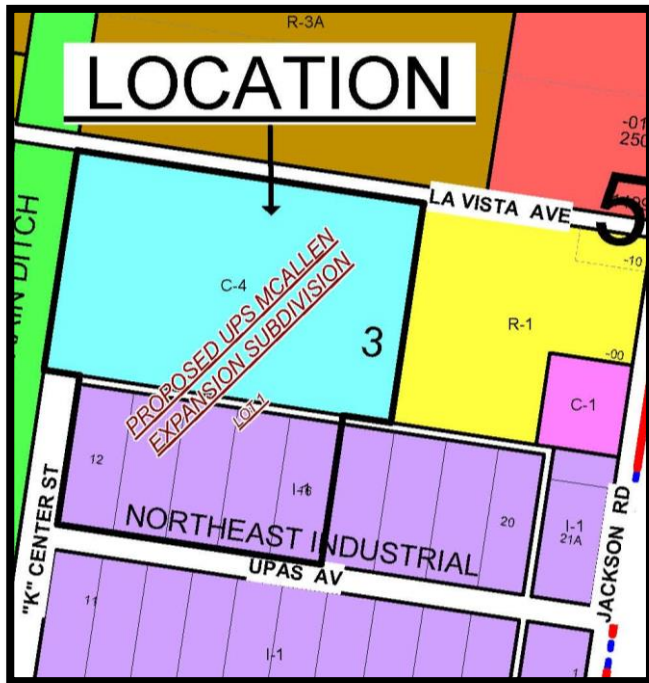
Subdivision

Zoning: R-1
Type of Development: Residential
Lots: 2
Acres: .480



UPS McAllen Expansion Subdivision

Zoning: C-4 & I-1
Type of Development: Industrial
Lots: 6
Acres: 15.226





ITEM SUMMARY

BOARD: City Commission

AGENDA ITEM
DATE SUBMITTED
MEETING DATE

10.
6/16/2020
6/22/2020

1. Agenda Item: Project Status Report through May 31, 2020.
2. Party Making Request: Yvette Barrera
3. Nature of Request: Project Status Report through May 31st 2020.
4. Routing:

Grecia Martinez	Created/Initiated - 6/16/2020
Yvette Barrera	Approved - 6/16/2020
Michelle Rivera	Approved - 6/16/2020
Kevin Pagan	Final Approval - 6/17/2020
5. Staff Recommendation: Project Status Report through May 31st 2020.
6. Advisory Board:
7. City Attorney: N/A - KDP
8. Manager's Recommendation: None. RR



ENGINEERING DEPARTMENT
MEMORANDUM

To: Roel "Roy" Rodriguez, P.E., City Manager
From: Yvette Barrera, PE, CFM, City Engineer
Date: June 22, 2020
Subject: Project Status Report through May 31, 2020.

Please find attached a list of various projects that are currently under construction and for which the Engineering Department performs Construction Management services. The work depicted is work performed through May 31, 2020.

The following projects are included:

1. Kennedy Avenue Drainage Improvements (HMGP DR-4245)
2. Westway Heights Drainage Improvements (HMGP DR-4223-016)
3. Bond Projects: Intersection Improvements
4. Bicentennial Boulevard Extension (Trenton to SH107)
5. Dove (41st to Bentsen)
6. Kennedy Avenue Roadway and Drainage Improvements (Bentsen Road to Ware Road)
7. 29th Street (Oxford to 107)
8. Hidalgo International Bridge FMCSA Southern Border Program
9. McAllen Public Works Automotive Warehouse Expansion & Elevator
10. 2018 Bond Drainage Improvement Projects: Group E
11. TxDot Update on Bicentennial and I2



PROJECT STATUS REPORT

Through May 31st, 2020

By Yvette Barrera, P.E., City Engineer

Kennedy Avenue Drainage Improvements

[Kennedy Avenue Drainage Improvements \(DR-4245-010\)](#)

This project consists of the installation of approximately 3,630-linear feet of storm drain pipe along Kennedy Avenue, Jackson Avenue, and Colonel Rowe Boulevard. The proposed system will tie into the existing storm sewer system on Houston Avenue. Storm drain inlets will also be installed to efficiently intercept surface runoff.

Construction Company:	RDH Site and Concrete, LLC
Original Contract:	\$669,506.00
Change Orders:	\$44,897.00
Original Contract (Days):	191 - Calendar Days
Contract End Date:	March 16, 2020
Change Order (Days):	41

Preparations for final pavement restoration along Kennedy Avenue are in progress. Preliminary punch list items are being addressed concurrently.



Westway Heights Drainage Improvements (HMGP DR-4223-016)

This project consists of the installation of approximately 7,000-linear feet of storm drain pipe within Westway Heights Subdivision. The proposed system will then connect to a proposed reinforced concrete box culvert that outfalls to the proposed storm water detention facility.

Construction Company:	NM Contracting, LLC
Original Contract:	\$2,438,795.75
Change Order to date:	\$116,281.25
Original Contract (Days):	145- Calendar Days
Original Contract End Date:	Sept. 16, 2019 (revised to Jan 08, 2020)
Change Order (Days):	114

Construction Status: All storm sewer infrastructure is in place and associated pavement repairs are complete. Final grading in and around the detention facility is ongoing. Pending items include re-establishing the landscape irrigation system and completing perimeter fencing which are anticipated to be completed by the end of May.



Bond Projects:

23rd & Jackson, Ebony, Hackberry, and Kendlewood and 10th & Bus.

Design status: ROW acquisition is complete. Design is being finalized to get utility relocation underway. Utility relocation phase must be complete before this project may be bid out. TxDOT is participating with 99% of the construction cost, the State process is required to be followed.

23rd Street & Ebony Avenue



23rd Street & Jackson Avenue



23rd St. & Hackberry Avenue

23rd Street & Kendlewood



10th Street & Business 83

Project Location	ROW		Design Cost			Construction Cost		When	Notes
	Actual	Estimated	Actual	Estimated	Engineer	Actual	Estimated		
23rd and Jackson	\$ -	\$ 31,000.00	\$ 8,363.00	\$ -	COM	\$ -	\$ 147,573.00	Spring '20	Design 90% completed. Pending EPN and Utility Relocation
23rd and Ebony	\$ -	\$ 14,000.00	\$ 8,363.00	\$ -	COM	\$ -	\$ 162,219.00	Spring '20	Design 90% completed. Pending EPN and Utility Relocation
23rd and Hackberry	\$ -	\$ 40,000.00	\$ -	\$ -	COM	\$ -	\$ 102,268.00	Spring '20	Design 90% completed. Pending EPN and Utility Relocation
23rd and Kendlewood	\$ -	\$ 34,000.00	\$ 8,363.00	\$ -	COM	\$ -	\$ 110,788.00	Spring '20	Design 90% completed. Pending EPN and Utility Relocation
10th and Bus 83	\$ -	\$ 31,000.00	\$ -	\$ -	COM	\$ -	\$ 108,988.00	Spring '20	Design 90% completed. Pending EPN and Utility Relocation

Bicentennial Boulevard Extension (Trenton to SH107)

This project consist of the extension of a 4 lane urban curb and gutter paved roadway form Trenton Road to State Highway 107 (University Drive). The extension of Bicentennial Boulevard is 2.80 miles and includes storm water management system, potable water and sanitary sewer infrastructure, installation of two raw water underground mains for irrigation, sidewalks, and noise attenuation barriers along the right of way at existing residential subdivisions.

Construction Company:	Texas Cordia LLC, Edinburg Texas
Original Contract:	\$12,563,650.86
Change Order:	\$0
Original Contract (Day's):	359 Working Days
Contract End Date:	June 11, 2021
Change Order (Day's):	0

Construction Status: Clearing of roadway right of way is mostly complete from Trenton Rd. to Sprague Road. Construction of water, irrigation and sanitary sewer infrastructure continues throughout the project limits. Construction of storm sewer infrastructure continues with installation of storm sewer main between Auburn Avenue and Frontera Road almost complete and installation of pipeline network north of Sprague is underway. Roadway excavation and subgrade stabilization almost complete between Trenton Road and Frontera Road.



Bicentennial Blvd. Auburn Ave. to Trenton Road



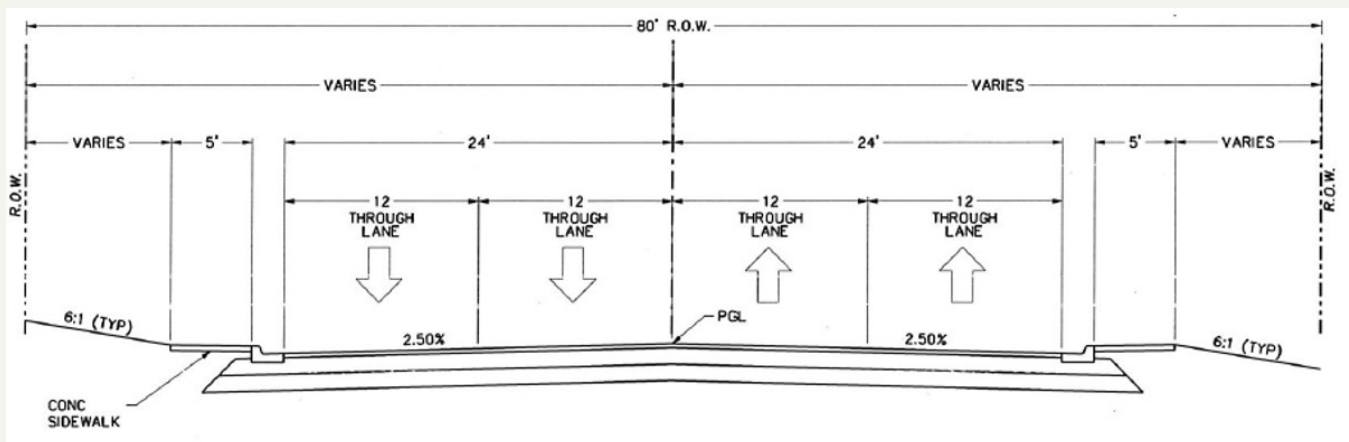
Bicentennial Blvd. Auburn Ave. to Frontera Road

Dove (41st to Bentsen)

Design, canal crossing permit and utility coordination tasks continue. City funded project for FY 18-19.



Dove Avenue General Location Map.



Roadway Typical Section

Project Location	ROW			Design			Construction			Notes
	Actual	Estimated	Status	Cost		Engineer	Cost		When	
				Actual	Estimated		Actual	Estimated		
Dove Avenue Bentsen Road to 41st Street	\$ -	\$ -	Not Required	\$ -	\$ 192,152	TBD		\$ 1,921,519	TBD	Design 30% complete; Pending Utility Relocation and Crossing Permits with HCID N1 and Drainage District.

Kennedy Avenue Roadway and Drainage Improvements (Bentsen Road to Ware Road)

The project consists of the construction of one-half (0.5) of a mile of new roadway made up of an urban two-lane section with adjacent sidewalks, storm-water management system, bicycle lanes, water and sanitary sewer utilities. Upon completion, Kennedy Avenue will extend and connect Bentsen Road to Ware Road.

Construction Company:	RDH Construction, LLC
Original Contract:	\$ 1,522,181.50
Change Order:	\$0
Original Contract (Day's):	180 Working Days
Contract End Date:	October 19, 2020
Change Order (Day's):	0

Construction Status: Clearing of roadway right of way is over 50% complete from Bentsen Rd. to Westside Park. Construction of storm sewer infrastructure 50% complete with installation of storm sewer main between Bentsen Road and West Side Park mostly complete. Water and sanitary sewer infrastructure construction to begin soon.



29th Street (Oxford to 107)

Project design by Dannenbaum Engineering. The project was awarded by City Commission on October 23, 2017 to 2GS, LLC. Notice to proceed with construction was issued on January 19, 2018.

Construction Company: 2GS LLC (DBA Earthworks)
Original Contract: \$ 3,082,191.22
Change Order: CO#1-#8 Total- \$566,283.52
Original Contract Days: 275 Working Days
Change Order (Days): 329 days (Jan. 22, 2018 –June 2020)
Contract End Date: June 2020

Construction Status: Roadway along 29th Street between the limits of Oxford Avenue and Sprague has been completely paved and striped; this area of pavement is open to the public. Currently, a road closure is being implemented north of Sprague Avenue to SH 107. Installation of storm sewer between Sprague and Hondo Avenue continues along with roadway construction for the East side of 29th Street.



Top Center-
Phased
construction status

Bottom Right- 29th
Street
construction, Ph. III



Hidalgo International Bridge FMCSA Southern Border Program

The project site encompasses 1.0 acre in the northeast corner of the existing port which is located at 1026 South International Blvd., Hidalgo, Texas. The site is approximately .5 miles north of the McAllen-Hidalgo-Reynosa International Bridge on the Rio Grande River and is bordered to the north Bridge Street and to the west by South International Blvd (US Hwy 281), both in the City of Hidalgo.

Project consists of a new Federal Motor Carrier Safety Administration (FMCSA) inspection canopy, support office and associated bus circulation for the Land Port of Entry (LPOE) at Hidalgo, Texas. The site is currently part of the developed Port of Entry. It has no significant topography. Site work to include reworking of a minimally used paved area for the new medium II admin. Building, single lane bus inspection canopy and inspection pit, a covered waiting canopy for bus passengers and a bus passenger restroom kiosk.

Construction Company: NM Contracting, LLC.

Original Contract: \$1,303,400.00

Change Order: 1 & 3 \$31,889.70

Original Contract (Day's): 180 Working Days

Contract End Date: December 13, 2019 – August 31, 2020

Change Order (Day's): 0 Additional Days

Construction Status: The Notice to Proceed was issued on December 13, 2019. The project is 110 working days into construction. In addition, contractor has completed the underground conduit for the electrical. The electrical rough in and the plumbing rough in is ongoing. The mechanical rough in the metal ducts is ongoing. Construction crews have completed the installation of the plywood sheathing on the exterior of the structure. The brickwork is 90% complete. Crews have started erecting the steel canopies and preparing for the concrete approach pad around the inspection pit.



McAllen Public Works Automotive Warehouse Expansion & Elevator

The existing public works facilities for the anticipated elevator implementation and regular vehicles maintenance garage expansion. The project provides an expansion and new addition to existing warehouse building. It also includes new site work, mechanical, plumbing, electrical, communications, and fire suppression with alarm system and wall accessories.

Architectural Firm:	Negrete & Kolar Architects
Construction Company:	Rigney Construction
Original Contract:	\$986,000.00
Change Order:	\$0
Original Contract (Days):	120 – Working Days
Contract End Date:	October 24, 2019- March 31, 2020

Notice to Proceed was issued on October 10, 2019. The project is 158 working days into construction. The structure of the metal building is 100% complete. The contractor is 100% completed the installation of roofing insulation and metal roof system. The R-panels for the exterior wall installation is 100 % complete. Overhead door installation is 100% complete. Electrical is 80% complete and elevator scope of work is at 35% complete.



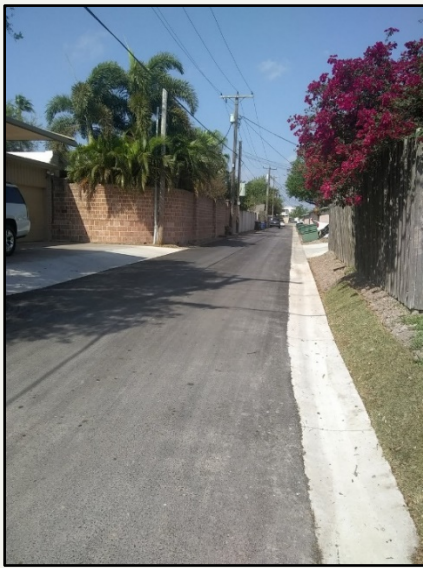
2018 Bond Drainage Improvement Projects

Construction Company:	M.J.A. Construction, LLC
Original Contract:	\$ 466,083.67
Change Orders to date:	\$ 0
Original Contract (Days):	150-calendar Days
Original Contract End Date:	November 19, 2020
Change Order (Days):	0

Marigold Avenue (alley) Drainage Improvements

This project consists of grading and paving improvements to convey runoff to a nearby storm sewer system.

The project is complete. Final project close-out is in progress.



N 12th Street at Esperanza Avenue Drainage Improvements

This project consists of upgrading existing catch basins and replacing undersized storm sewer lines.

All proposed storm sewer infrastructure has been installed. Associated utility installations are in progress.



2018 Bond Drainage Improvements

N. Main Street at Harvey Avenue Drainage Improvements

This project consists of upgrading undersized catch basins and related storm sewer lines.

The project is complete. Final project close-out is in progress.



Iris Avenue at Cynthia Avenue Drainage Improvements

The project consists of improving surface flows and replacing undersized catch basins.

The project is complete. Final project close-out is in progress.



2018 Bond Drainage Improvements

Construction Company:	Roth Excavating, Inc.
Original Contract:	\$ 151,108.00
Change Order to date:	\$ 0
Original Contract (Days):	60 - calendar Days
Original Contract End Date:	February 13, 2020
Change Order (Days):	0

7 ½ at Highland Avenue Drainage Improvements

This project consist of replacing undersized catch basins and installing a new storm sewer trunk line to convey water to a larger downstream system.

The project is complete. Final project close-out is in progress.



TxDOT Update on Bicentennial and I2

CSJ: 0039-17-180 IH 2/US 83 & Bicentennial Blvd

Progress of work:

Proposed Bicentennial Intersection Progress:

- Striping has been completed on the entire intersection.
- Waiting on AEP for power to the signal lights.

IH-2 Eastbound and Westbound frontage roads:

- Culvert boxes completed on Westbound Frontage from Bicentennial to 10th St.
 - Pending six inlets.
- Culvert boxes and concrete pipe installed from Bicentennial to 23rd St. on Westbound frontage road.





ITEM SUMMARY

BOARD: City Commission

AGENDA ITEM
DATE SUBMITTED
MEETING DATE

11.
6/16/2020
6/22/2020

1. Agenda Item: Status Report on Parks & Recreation Projects.

2. Party Making Request:

3. Nature of Request:

4. Routing:

Cristina Monroy
Mike Hernandez
Kevin Pagan

Created/Initiated - 6/16/2020
Approved - 6/16/2020
Final Approval - 6/17/2020

5. Staff Recommendation:

6. Advisory Board:

7. City Attorney:

8. Manager's Recommendation:



City Commission Update



McALLEN
Parks & Recreation



Suarez Restroom Improvements–CDBG-ZA4514

District: 4

Vendor: In House Work

Cost: \$50,000

End Date:

Sept. 9, 2020



Suarez East Playground –CDBG-ZA4514

District: 4

Vendor: Park Place Recreation Designs

Cost: \$74,578.48

End Date: 4 weeks

Rosalin Suarez
Park

McAllen, Texas



KC12157



Date:
02.27.2020

Notes:
Revised with Wave Hex
Roof's

Miracle
In Texas

Represented by:



PARK PLACE
RECREATION DESIGNS





Suarez West Playground –CDBG-ZA4514

District: 4 Vendor: Park Place Recreation Designs Cost: \$50,932.40 End Date: 4 weeks

Rosalin Suarez
Park- West
McAllen, Texas



KC12160



Date:
04.01.2020

Notes:
Revised with Wave Hex
Roof's & Typhoon Slide



Represented by:





Municipal Pool Plaster –Culture & Recreation Improvements- CP2004

District: 5 Vendor: Hamlin Pools, LP Contract: \$171,740 Contract Days: 40 working days
Change Order 1: +\$22,000 +5 Days Final date: June 19, 2020



YOU MUST BE
TALLER THAN
4'0" TO RIDE THIS
WATER SLIDE
AT ALL TIMES

• 4'0" - 4'6"
• 4'6" - 5'0"
• 5'0" - 5'6"
• 5'6" - 6'0"

POOL RULES
1. No running or rough play.
2. No diving in shallow water.
3. No glass or alcohol.
4. No swimming alone.
5. No swimming if you are sick.
6. No swimming if you have a fever.
7. No swimming if you have a cut or burn.
8. No swimming if you have a headache.
9. No swimming if you are dizzy.
10. No swimming if you are tired.



Municipal Pool Heater Replacement –Recreation Improvements- CP1802

District: 5 Vendor: Leslie's Pool Supply Contract: \$43,193.88 Final date: July 5, 2020





Morris Park Trail- Development Fund-CP1201

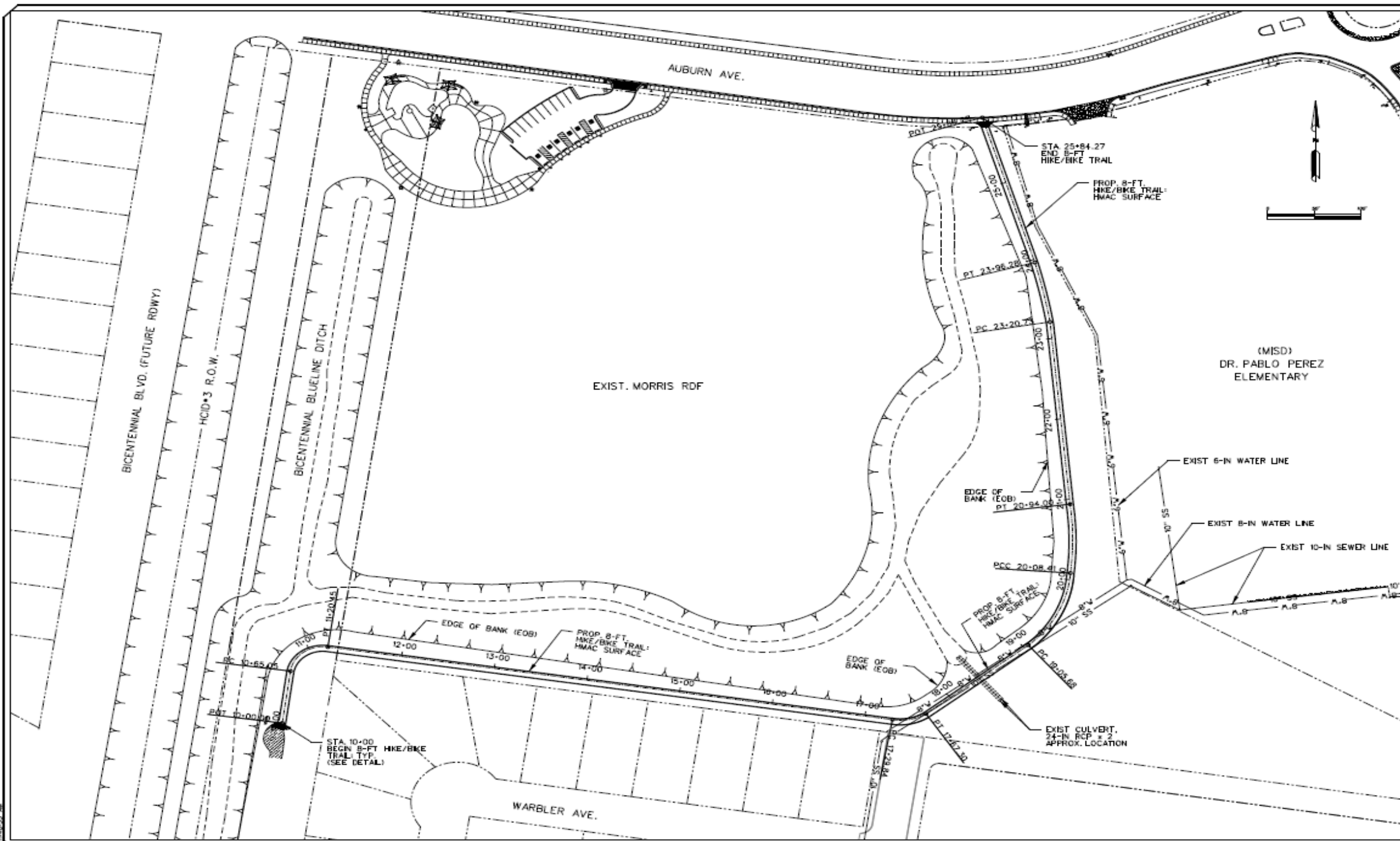
District: 1

Vendor: Artillery LLC

Contract: \$163,530.00

Contract Days: 60 Working Days







ITEM SUMMARY

BOARD: City Commission

AGENDA ITEM

12.A.

DATE SUBMITTED

6/15/2020

MEETING DATE

6/22/2020

1. Agenda Item: Consultation with City Attorney regarding legal issues related to enforcement of temporary injunction at 223 S. 17th Street, McAllen, Texas. (Section 551.071, T.G.C.)
2. Party Making Request: Kevin Pagan
3. Applicant:
4. Nature of Request: Consultation with City Attorney regarding legal issues related to enforcement of temporary injunction at 223 S. 17th Street, McAllen, Texas. (Section 551.071, T.G.C.)
5. Fiscal Impact Summary:
6. Budgeted:

Bid Amount:	_____	Budgeted Amount:	_____
Under Budget:	_____	Over Budget:	_____
		Amount Remaining:	_____
7. Routing:

Leilani Estrada Colima	Created/Initiated - 6/15/2020
------------------------	-------------------------------
8. Staff Recommendation:
9. Advisory Board:
10. City Attorney:
11. Manager's Recommendation:



ITEM SUMMARY

BOARD: City Commission

AGENDA ITEM

12.B.

DATE SUBMITTED

6/17/2020

MEETING DATE

6/22/2020

1. Agenda Item: Consultation with City Attorney regarding legal issues related to possible litigation to validate use of bonds for Bridge projects. (Section 551.071, T.G.C.)
2. Party Making Request: Kevin Pagan
3. Applicant:
4. Nature of Request: Consultation with City Attorney regarding legal issues related to possible litigation to validate use of bonds for Bridge projects. (Section 551.071, T.G.C.)
5. Fiscal Impact Summary:
6. Budgeted:

Bid Amount:	_____	Budgeted Amount:	_____
Under Budget:	_____	Over Budget:	_____
		Amount Remaining:	_____
7. Routing:

Leilani Estrada Colima	Created/Initiated - 6/17/2020
------------------------	-------------------------------
8. Staff Recommendation:
9. Advisory Board:
10. City Attorney:
11. Manager's Recommendation:



ITEM SUMMARY

BOARD: City Commission

AGENDA ITEM

12.C.

DATE SUBMITTED

6/16/2020

MEETING DATE

6/22/2020

1. Agenda Item: Consideration of Economic Development matters. (Section 551.087, T.G.C.)
2. Party Making Request: Kevin Pagan
3. Applicant:
4. Nature of Request: Consideration of Economic Development matters. (Section 551.087, T.G.C.)
5. Fiscal Impact Summary:
6. Budgeted:

Bid Amount:	_____	Budgeted Amount:	_____
Under Budget:	_____	Over Budget:	_____
		Amount Remaining:	_____
7. Routing:

Leilani Estrada Colima	Created/Initiated - 6/16/2020
------------------------	-------------------------------
8. Staff Recommendation:
9. Advisory Board:
10. City Attorney:
11. Manager's Recommendation:



ITEM SUMMARY

BOARD: City Commission

AGENDA ITEM

12.D.

DATE SUBMITTED

6/18/2020

MEETING DATE

6/22/2020

1. Agenda Item: Consultation with City Attorney regarding legal issues related to collective bargaining. (Section 551.071, T.G.C.)

2. Party Making Request: Kevin Pagan

3. Applicant:

4. Nature of Request: Consultation with City Attorney regarding legal issues related to collective bargaining. (Section 551.071, T.G.C.)

5. Fiscal Impact Summary:

6. Budgeted:

Bid Amount: _____
Under Budget: _____

Budgeted Amount: _____
Over Budget: _____
Amount Remaining: _____

7. Routing:

Leilani Estrada Colima

Created/Initiated - 6/18/2020

8. Staff Recommendation:

9. Advisory Board:

10. City Attorney:

11. Manager's Recommendation: